
LOCAL EXCHANGE SERVICES

This tariff, SC PSC Tariff No. 5, replaces in its entirety, the current local Tariff No. 1, which is presently on file with the Commission.

TITLE PAGE

Access Point, Inc.

REGULATIONS, AND SCHEDULE OF INTRASTATE CHARGES
APPLYING TO LOCAL EXCHANGE SERVICE
WITHIN THE STATE OF SOUTH CAROLINA

Issued: May 25, 2006

Effective: June 25, 2006

Issued by: Richard Brown, President
1100 Crescent Green, Suite 109
Cary, NC 27511

SCL0601

LOCAL EXCHANGE SERVICES

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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LOCAL EXCHANGE SERVICES

EXPLANATION OF SYMBOLS. REFERENCE MARKS. AND ABBREVIATIONS OF TECHNICAL
TERMS USED IN THIS TARIFF

The following symbols shall be used in this tariff for the purpose indicated below:

- (C) - To signify changed regulation.
- (D) - To signify discontinued rate or regulation.
- (I) - To signify increased rate.
- (M) - To signify a move in the location of text.
- (N) - To signify new rate or regulation.
- (R) - To signify reduced rate.
- (S) - To signify reissued matter.
- (T) - To signify a change in text but no change in rate or regulation.

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LOCAL EXCHANGE SERVICES

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate communications service by API to customers within the local exchange service area, defined herein.

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LOCAL EXCHANGE SERVICES

SECTION 1 - DEFINITIONS

Certain terms used generally throughout this tariff are defined below.

Account Codes - Allows a User to allocate local calls to a 4-digit, non-verified account code.

Advance Payment - Payment of all or part of a charge required before the start of service.

Authorized User - A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

Business Service - A switched network service that provides for dial Station Communications that is described as a business or commercial rate.

Call Forward Busy - Automatically routes incoming calls to a designated answering point when the called line is busy.

Call Forward No Answer - Automatically routes incoming calls to a designated answering point when the called line does not answer within a pre-specified number of rings.

Call Forward Variable - Automatically routes incoming calls to a designated answering point, regardless of whether the user's Station is idle or busy.

Call Hold - Allows the User to hold one call for any length of time provided that neither party goes On Hook. Allows a User to "park" a call against their directory number within the business group and "unpark" the call from any other directory number. A business group consists of a series of Customer-defined telephone numbers.

Call Pickup - Allows a User to answer incoming calls to another Station line within a defined call Pickup group. Call Pickup is provided as either Group Call Pickup, where the predesignated groups can pickup each other's calls by activating an access code or a feature key, or Directed Call Pickup, where any call can be retrieved by dialing a different access code followed by the extension number.

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LOCAL EXCHANGE SERVICES

SECTION 1 - DEFINITIONS, (CONT'D.)

Call Waiting - Provides the User with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switch hook or hanging up the phone and being rung back by the caller.

Call Waiting Cancel - Allows a User to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

Call Number Delivery - Identifies the 10-digit number of the calling party.

Call Number Delivery Blocking - Blocks the delivery of the number -to the called party on a per call basis.

Class of Service (COS) - Used to prevent a Station from dialing certain codes and numbers.

Company - Access Point, Inc., a North Carolina corporation, which is the issuer of this tariff.

Commission – Refers to South Carolina Public Service Commission

Conference/Six-Way - The User can sequentially call up to five other people and add them together to make up a six-way call.

Conference/Three-Way - The User can sequentially call up to two other people and add them together to make up a three-way call.

Customer - The person, firm, corporation or other entity that orders service and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Dial Pulse (DP) - The pulse type employed by rotary dial Station sets.

Direct Inward Dialing (DID) - A service attribute that routes incoming calls directly to Stations, bypassing a central answering point.

Dual Tone Multi-Frequency ("DTMF") - The pulse type employed by tone dial Station sets.

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LOCAL EXCHANGE SERVICES

SECTION 1 - DEFINITIONS, (CONT'D.)

Individual Case Basis - A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

Joint User - A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

LATA - A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

Local Calling - A completed call or telephonic communication between a calling Station and any other Station within the local service area of the calling Station.

Local Exchange Carrier - A company that furnishes exchange telephone service.

Mbps - Megabits, or millions of bits, per second.

Message Waiting - This feature provides an indication to a Station User that a message is waiting. Indications may be visual (lamp) or audible (stuttered dialtone).

Most Idle Trunk Selection (MIDL) - MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

Multiple Appearance Directory Numbers - A directory number that is assigned more than once to one or more Proprietary Business Sets.

Multi-Frequency ("MF") - An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Non-Recurring Charges - The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

LOCAL EXCHANGE SERVICES

SECTION 1 - DEFINITIONS, (CONT'D.)

Off-Hook - The term "off-hook" denotes the active condition of a telephone exchange service line.

On-Hook - The term "on-hook" denotes the idle condition of a telephone exchange service line.

Presubscription-2 (PIC-2) - An arrangement whereby a Customer may select and designate to the Company an Interexchange Carrier it wishes to access, without an access code, for completing intraLATA toll calls. The selected Interexchange Carrier is referred to as the End User's Primary Interexchange Carrier (PIC-2).

Recurring Charges - The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Residence Service - Residence Service is that service furnished in private homes or apartments, including all parts of the subscriber's domestic establishment, for domestic use and not for substantial occupation use; in the study of a clergyman located in a church, in college fraternity or sorority houses, college dormitories, convents and monasteries for domestic rather than occupational use in residential quarters.

Service Commencement Date - The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

Service Order - The written request for local exchange services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

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LOCAL EXCHANGE SERVICES

SECTION 1 - DEFINITIONS, (CONT'D.)

Services - The Company's telecommunications services offered on the Company's network.

Shared Facilities - A facility or equipment system subsystem that can be used simultaneously by several Customers.

Speed Call - Provides a User with the option to call selected directory numbers by dialing a one-two-digit code.

Station - Telephone equipment from or to which calls are placed.

Trunk - A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

User - A customer or any other person authorized by the Customer to use service provided under this tariff.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service in connection with one-way and/or two-way information transmission between points within the State of South Carolina under the terms of this tariff.

The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services or to communicate with its own customers.

2.1.2 Shortage of Equipment or Facilities

The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as the facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions

2.1.3.1 Except as otherwise provided herein, service is provided on the basis of a minimum period of at least one month, and shall continue to be provided until canceled by the Customer, in writing, on not less than 30 days notice. Unless otherwise specified herein, for the purpose of computing charges in this tariff, a month is considered to have 30 days. All calculations of dates set forth in this tariff shall be based on calendar days, unless otherwise specified herein.

2.1.3.2 Customers may be required to enter into written Service Orders which shall contain or reference the name of the customer, a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff.

2.1.3.3 At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Service Order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the Service Order shall survive such termination.

2.1.3.4 This tariff shall be interpreted and governed by the laws of the State of South Carolina without regard for its choice of laws provision.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions, (cont'd.)

2.1.3.5 The Customer has no property right to the Telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

2.1.3.6 The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to section 2.1.3.7 below.

2.1.3.7 The Customer agrees to return to the Company all Company-provided equipment delivered to the Customer within five (5) days of the termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only expected. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company

2.1.4.1 The liability of the Company for damages arising out of the furnishing of its Service, including but not limited to mistakes, omissions, interruption, delay, or errors, or other defects, representations, or use of these services or damages arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in 2.6 below. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, lost profits, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.

2.1.4.2 The Company's liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this tariff. The Company's liability, if any, with regard to delayed installation of Company facilities or commencement of service, shall not exceed \$1,000. With respect to any other claim or suit, by a Customer or by any others, for damage associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this tariff, and subject to the provisions of Section 2.6, the Company's liability, if any, shall be limited as provided herein.

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company, (cont'd.)

2.1.4.3 The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; and law, order, regulation, direction, action or request of the United States government or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of these federal, state, or local governments, or of any military authority; preemption of existing service in compliance with national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials, or strikes, lockouts, work stoppages, or other labor difficulties.

2.1.4.4 The Company shall not be liable for (a) any act or omission of any entity furnishing the Company or the Company's Customers facilities or equipment used for or with the services the Company offers; or (b) for the acts or omissions of common carriers or warehousemen.

2.1.4.5 The Company shall not be liable for any damages or losses due to the fault of negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.

2.1.4.6 The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation; failure to operate, maintenance, removal, condition, location, or use of installation provided by the Company. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company, (cont'd.)

2.1.4.7 The Company shall not be liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by gross negligence or willful misconduct of the Company's agents or employees. No agents or employees of other participating carriers shall be deemed to be agents or employees of the Company.

2.1.4.8 Notwithstanding the Customer's obligations as set forth in Section 2.3.2, the Company shall be indemnified, defended, and held harmless by the Customer or by others authorized by it to use the service against any claim, loss of damage arising from Customer's use of services furnished under this tariff, including: claims for libel, slander, invasion of privacy or infringement of copyright arising from the material, data, information, or other content transmitted via the Company's service; and patent infringement claims arising from combining or connecting the service offered by the Company with apparatus and systems of the Customer or others. All other claims arising out of any act or omission of the Customer or others, in connection with any service provided by the Company pursuant to this tariff.

2.1.4.9 The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by Customer for the specific services giving rise to the claim, and no such action or proceeding against the Company shall be commenced more than one year after the service is rendered.

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company, (cont'd.)

- 2.1.4.10 The Company makes no warranties or representations, express or implied, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
- 2.1.4.11 The Company shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, channels, or equipment which it does not furnish, or for damages which result from the operation of Customer-provided systems, equipment, facilities or services which are interconnected with Company services.
- 2.1.4.12 The Company does not guarantee nor make any warranty with respect to service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to, or death of, any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, locations or use of service furnished by the Company at such locations.

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company, (cont'd.)

- 2.1.4.13 The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, or materials and supplies, for interconnection of the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's network. The Customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the Customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with the Company's service, that the signals emitted into the Company's network are of proper mode, band-width, power, data speed, and signal level for the intended use of the Customer and in compliance with the criteria set forth in Section 2.1.6 following, and that the signals do not damage Company equipment, injure its personnel or degrade service to other Customers. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company equipment, personnel, or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service without liability.

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company, (cont'd.)

2.1.4.14 With respect to Emergency Number 911 Service

- (a) This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.
- (b) The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.

2.1.4.15 The Company's liability arising from errors or omissions in Directory Listings, other than charged listing, shall be limited to the amount of actual impairment of the Customer's service and in no event shall exceed one-half the amount of the fixed monthly charges applicable to exchange service affected during the period covered by the directory in which the error or omission occurs. In cases of charged Directory Listings, the liability of the Company shall be limited to an amount not exceeding the amount of charges for the charged listings involved during the period covered by the directory in which the error or omission occurs.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company, (cont'd.)

- 2.1.4.16 In conjunction with a non-published telephone number, as described in Section 3.4.5.3, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by number The Company will try to prevent the disclosure of the number of such telephone, but will not be liable should such number be divulged.
- 2.1.4.17 When a Customer with a non-published telephone number, as defined herein, places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service, upon request of such governmental authority. By subscribing to service under this tariff Customer acknowledges and agrees with the release of information as described above.
- 2.1.4.18 In conjunction with the Busy Line Verification and Interrupt Service as described in Section 3.3.2, the Customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.
- 2.1.4.19 The Company shall not be liable for any act or omission concerning the implementation of Presubscription, as defined herein.

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SECTION 2 - REGULATIONS, (CONT'D.)**2.1 Undertaking of the Company, (Cont'd.)****2.1.5 Notification of Service-Affecting Activities**

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to any individual Customer but affect many Customers services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable, notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.6 Provisions of Equipment and Facilities

2.1.6.1 The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to a Customer.

2.1.6.2 The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.

2.1.6.3 Equipment the Company provided or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the Company has provided it.

2.1.6.4 The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:

- (a) the transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
- (b) the reception of signals by Customer provided equipment; or
- (c) network control signaling where such signaling is performed by Customer- provided network control signaling equipment.

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.7 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in unusual locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.8 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.2 Prohibited Uses

2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.2.2 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

2.3 Obligations of the Customer

2.3.1 The Customer shall be responsible for:

- (a) the payment of all applicable charges pursuant to this tariff;
- (b) reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment.
- (c) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space, and power to operate Company facilities and equipment installed on the premises of the Customer, at the level of heating and air conditioning necessary to maintain the proper operating environment of such premises.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.1 (cont'd.)

- (d) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Local Exchange Service to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(c). Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be born entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting any order for service;
- (e) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing, and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;
- (f) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses, and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under section 2.3.1(d); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company.

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.1 (cont'd.)

- (g) not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and
- (h) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which services are interrupted for such purposes.

2.3.2 Claims

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys fees for:

- (a) any loss, destruction or damage to property of the Company or any third party, or the death or injury to persons, including, but not limited to employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of Customer, its employees, agents, representatives or invitees; or
- (b) any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between Customer and Company or this tariff.

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)**2.4 Customer Equipment and Channels****2.4.1 In General**

A Customer may transmit or receive information or signals via the facilities of the Company.

2.4.2 Station Equipment

2.4.2.1 The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.6 following is not applicable.

2.4.2.2 The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

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SECTION 2 - REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels, (Cont'd.)

2.4.3 Interconnection of Facilities

2.4.3.1 Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Local Exchange Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.

2.4.3.2 Local Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.

2.4.3.3 Facilities furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this tariff.

2.4.4 Inspections

2.4.4.1 Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with requirements set forth in section 2.4.2.2 for the installations, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.

2.4.4.2 If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment, and personnel from harm. The Company will, upon a request from the customer 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)**2.5 Payment Arrangements****2.5.1 Payment for Service**

The Customer is responsible for payment of all charges for services furnished by the Company to the Customer or its Joint or Authorized Users. Objections must be received by the Company within 60 days after statement of account is rendered, or the charges shall be deemed correct and binding upon the Customer. A bill will not be deemed correct and binding upon the customer if the Company has records on the basis of which an objection may be considered, or if the customer has in his or her possession such Company records. If an entity other than the Company imposes charges on the Company, in addition to its own internal costs, in connection with a service for which a Company Non-Recurring Charge is specific, those charges may be passed on to the Customer.

2.5.1.1 Taxes

The customer is responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income, imposed on or based upon the provision, sale or use of Local Services. Any taxes imposed by a local jurisdiction (e.g., county and municipal taxes) will only be recovered from those Customers located in the affected jurisdictions.

2.5.1.1.1 Other Charges

If an entity other than the Company (e.g. another carrier or a supplier) imposes charges on the Company, in addition to its own internal costs, in connection with a service for which the Company's non recurring charge is specified, those charges will be passed on to the Customer. It shall be the responsibility of the Customer to pay any such taxes that subsequently became applicable retroactively.

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.2 Billing and Collection of Charges

Bills will be rendered monthly to Customer.

2.5.2.1 All service, installation, monthly Recurring, and Non-Recurring Charges are due and payable upon receipt.

2.5.2.2 The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in such service is provided.

2.5.2.3 For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rated basis. For this purpose every month is considered to have 30 days.

2.5.2.4 Amounts not paid within 30 days after the date of invoice will be considered past due. If the Company becomes concerned at any time about the ability of a Customer to pay its bills, the Company may require that the Customer pay its bills within 8 mailing days after written notice or 5 days after personal delivery thereof and to make such payments in cash or the equivalent of cash.

2.5.2.5 A check return charge will be assessed for checks with insufficient funds or non-existing accounts.

2.5.2.6 Customer's bills for telephone service are due on the due date specified on their bill. A customer is in default unless full payment is made on or before the due date. If a bill is not paid in full, a late charge of 1.5% per month will be applied against all balances that are past due. Terms apply as well to any payments received by the Company where the funds are not immediately available upon presentment. For an account to be brought current, both the overdue balance and any outstanding finance charges must be paid in full. For partial payment received, finance charges will continue to be applied against the amount of the bill's outstanding balance until full payment of both the outstanding balance and any outstanding finance charges are received. A minimum finance charge of \$5 will be applied if an invoice is past due.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.3 Disputed Bills

The Customer shall notify the Company of any disputed items on a bill within 60 days of receipt of the bill. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Public Service Commission in accordance with the Commission's rules of procedure.

2.5.3.1 The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute. The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

2.5.4 Advance Payments

To safeguard its interests, the Company may require a non-residential Customer to make an Advance Payment before services and facilities are furnished. The Advance Payment will not exceed any amount equal to the Non-Recurring Charge(s) and one month's charges for the service to facility. In addition, where special constructions are involved, the Advance Payment may also include an amount equal to the estimated Non-Recurring Charges for the special construction and Recurring Charges (if any) for a period to be set by the Company and the non-residential Customer. The Advance Payment will be credited to the non-residential Customer's initial bill. An Advance Payment may be required in addition to a deposit.

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.5 Deposits

2.5.5.1 Applicants for service or any existing Customer whose financial condition is not acceptable to the Company, or is not a matter of general knowledge, may be required at any time to provide the Company a security deposit. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:

- (a) two month's charges for service or facility which has a minimum payment period of one month; or
- (b) the charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in event that a termination charge is applicable.

In addition, the Company shall be entitled to require such an applicant or Customer to pay all its bills within a specified period of time, and to make such payments in cash or the equivalent of cash. At the Company's option, such deposit may be refunded to the Customer's account at any time. Also, the Company reserves the right to cease accepting and processing Service Orders after it has requested a security deposit and prior to the Customer's compliance with this request.

2.5.5.2 A deposit may be required in addition to an advance payment.

2.5.5.3 When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit to the Customer's account.

2.5.5.4 Deposits shall accrue interest as set forth in Commission rules and regulations.

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.6 Discontinuance of Service

- 2.5.6.1 Upon non payment of any amounts owing to the Company, the Company may, by giving five days' prior written notice served personally upon the Customer; eight days written notice in postpaid wrapper; or five days after the Customer signs or refuses a registered letter containing written notice, suspend service without incurring any liability.
- 2.5.6.2 Upon violation of any of the other material terms or conditions for furnishing service, the Company may, by giving 30 days prior notice in writing to the Customer, discontinue or suspend service without incurring any liability, if such violation continues during the 30 day period.
- 2.5.6.3 Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- 2.5.6.4 Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, failing to discharge and involuntary petition within the time permitted by law, or abandonment of service, the Company may, with prior notice to the Customer, immediately discontinue or suspend service without incurring any liability.
- 2.5.6.5 Upon any governmental prohibition or required alteration of the services to be provided or any violation of any applicable law or regulation, the Company may immediately discontinue service without incurring any liability.

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.6 Discontinuance of Service, (cont'd.)

2.5.6.6 The Company may discontinue the furnishing of any and/or all service(s) to a Customer, without incurring any liability.

2.5.6.6.1 Immediately and without notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services. The Company may discontinue service pursuant to this sub-section 2.5.6.6.1 (a-f) if;

- (a) The Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of common carrier communications services or its planned use of service(s); or
- (b) The Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of common carrier communications services, or its planned use of the Company's service(s); or
- (c) The Customer has been given written notices as described in Section 2.5.6.1 by the Company of any past due amount (which remains unpaid in whole or part) for any of the Company's other common carrier communications services to which the Customer either subscribes or has subscribed to use: or

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.6 Discontinuance of Service, (cont'd.)

2.5.6.6 (continued)

2.5.6.6.1 (continued)

- (d) The Customer uses or attempts to use service with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the service by:
 - (1) Using or attempting to use service by rearranging, tampering with, or making connection to the Company's service not authorized by this tariff; or
 - (2) Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or
 - (.3) Any other fraudulent means or devices; or
- (e) Use of Service in such a manner as to interfere with the services of other users; or
- (f) Use of service for unlawful purposes.

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.6 Discontinuance of Service, (cont'd.)

2.5.6.6 (continued)

2.5.6.6.2 Immediately upon written notice to the Customer of any sum thirty (30) days past due;

2.5.6.6.3 Upon ten (10) days written notice to the Customer, after failure of a the Customer to comply with a request made by the Company for security for the payment of service in accordance with Section 2.5.5; or

2.5.6.6.4 Ten (10) days after sending the Customer written notice of noncompliance with any provision of this tariff if the noncompliance is not corrected within the ten (10) day period; or

2.5.6.6.5 Upon five (5) days written notice, excluding Sundays and holidays, for non-payment of a bill for service.

2.5.6.7 The suspension of discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished during the time of or up to suspension or discontinuance.

2.5.6.8 Upon the Company's discontinuance of service to the Customer under section 2.5.6.1 or 2.5.6.2, all applicable charges, including termination charges, shall become due. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff.

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.6 Discontinuance of Service, (cont'd.)

2.5.6.9 Termination of Residential Service shall not be made until:

- (a) At least 10 days after written notification has been served personally on the Customer, or
- (b) At least 13 days after written notification in a postpaid wrapper has been mailed to the billing address of the Customer, or
- (c) At least 10 days after the Customer has either signed for or refused a registered letter containing written notification mailed to the billing address of the Customer, or
- (d) A Deferred Payment Agreement has been offered to a Customer.
- (e) Termination notices may not be issued until at least 25 days after the date of the bill unless exceptional circumstances exist and then only in accordance with Commission approved procedures. Bills must be mailed to Customers no later than six business days after the date of the bill. The 25 day period shall be extended on day for each day beyond the sixth business day when bills are mailed late.
- (f) Termination shall not be made until at least 20 days after written notification has been issued.
- (g) Termination may occur only between the hours of 8AM and 4PM Monday through Thursday, provided that such day or the following day is not a public holiday or a day on which the Company's offices are closed. In addition, service may not be disconnected on December 23 through 26 and December 30 through January 2. At least one attempt shall be made during non-working hours to contact the Customer by telephone before the date of termination.

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.6 Discontinuance of Service, (cont'd.)

2.5.6.10 The following will apply for the termination of residential service:

- (a) For medical emergencies, an additional 30 days will be allowed for Customers before termination, provided a medical certificate is supplied. The medical emergency status may be extended beyond 30 days, upon submission of required documentation. During the pendency of the emergency, Customers will be able to defer payment of monthly charges in an amount set by the Commission until the emergency ceases or it is determined that Customers have the ability to pay the charges.
- (b) Where a Customer is identified to the Company as being blind, disabled or 62 years of age or older and all other occupants of the household are under 18 years of age, or 62 years of age or older, blind or disabled, an additional 30 days will be allowed before termination may occur. The Company shall make a diligent effort to contact by phone or in person an adult resident at the location for purposes of devising a payment plan eight days before the date of termination.

2.5.7 Interest on Customer Overpayments

A Customer who makes a payment to the Company in excess of the Correct charge for telephone service, which overpayment was caused by erroneous billing by the Company, shall be paid interest on the amount of the overpayment. The rate of interest on such amount shall be the greater of the unadjusted customer deposit rate or the applicable late payment rate. The interest shall be paid from the date when the Customer overpayment was made, adjusted for any changes in the deposit or late payment charge rates and compounded monthly until the date when the overpayment is refunded. No interest will be paid on customer overpayments that are refunded within 30 days after such overpayment is received by the company.

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LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.6 Allowances for Interruptions in Service

2.6.1 Credit for Interruptions

When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro rata adjustment of the monthly Recurring Charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption, whenever said interruption continues for a period of 24 hours or more from the time the interruption is reported to or known to exist by the Company, except as otherwise specified in the Company's tariffs. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on pro-rata basis against the rates specified hereunder for Local Line or Local Trunk Service and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit. Credit allowances for service outages that exceed 24 hours in duration will be rounded up at the next whole 24 hours.

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.6 Allowances for Interruptions in Service, (Cont'd.)

2.6.2 Limitations on Allowances

No credit allowance will be made for:

- (a) interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, Authorized User, Joint-User, or other common carrier providing service connected to the service of Company;
- (b) interruptions due to the negligence of any person other than the Company including, but not limited to, the Customer or other common carriers connected to the Company's facilities;
- (c) interruptions due to the failure or malfunction of non-company equipment;
- (d) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- (e) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- (f) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- (g) interruption of service due to circumstances or causes beyond the control of the Company.

2.6.3 User of Alternative Service Provided by the Company

Should the Customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the tariffed rates and charges for the alternative services used.

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.7 Cancellation of Service

2.7.1 Cancellation of Applications for Service

The following provisions shall apply to all service, except, to the extent, if any, inconsistent with Part 633 of the Commission regulations which shall in any event apply to residential service.

2.7.1.1 Unless the Company breaches its obligations, applications for service are noncancellable after 48 hours, unless the Company otherwise agrees. Where the Company permits Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

2.7.1.2 Where prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.

2.7.1.3 The special charges described in 2.7.1.1 and 2.7.1.2 will be calculated and applied on a case-by-case basis.

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.7 Cancellation of Service, (Cont'd.)

2.7.2 Cancellation of Service by the Customer

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in 2.6.1 above), Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and payable within the period set forth in 2.5.5, all costs, fees and expenses incurred in connection with:

- (a) all Non-Recurring Charges reasonably expended by the Company to establish service to Customer, plus
- (b) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus
- (c) all Recurring Charges specified in the applicable Service Order tariff for the balance of the then current term.

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.8 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company (b) pursuant to any sale or transfer of substantially all assets of the Company; (c) pursuant to any financing, merger or reorganization of the Company.

2.9 Notices and Communications

2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.

2.9.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.

2.9.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communications, or bill with the U.S. Mail or a private delivery service prepaid and properly addressed, or when actually received or refused by the Addressee, whichever occurs first.

2.9.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.10 Flexible Pricing

Changes of currently effective rates that are within the minimum and maximum rates set forth in this tariff may be made on one's notice.

Notice to Customers of rate changes shall be made in accordance with Commission regulations. Where there are no regulations, notification will be made in a manner appropriate to the circumstances involved. A Customer can request that the Company disconnect service that is provided under the Flexible Pricing due to a price increase. The customer will be credited for the difference between the new price and the old price retroactive to the effective date of the price increase if the customer notifies the Company of its desire to disconnect service within 20 days of receiving notification of the price increase.

2.11 Cancellation or Modification of Service by Customer

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- (A) Residential Customers may cancel Service by providing written or oral notice to Company at least five (5) days prior to cancellation. The notice must specify the date on which service is to be discontinued.
- (B) Business Customers may cancel service by providing written notice to Company at least thirty (30) days prior to cancellation. The notice must specify the date on which service is to be discontinued.
- (C) The Customer cancels service before the Company completes installation of the Service and at the time of cancellation the Company has incurred any expense in installing services or preparing to install service that it would not otherwise have incurred, a charge equal to the cost the Company incurred will apply. In no case will this charge exceed the charge for the minimum period of service ordered, including installation charges and non-recurring charges and all amounts others may charge the Company that would have been chargeable to the Customer had service been initiated.
- (D) If the Customer cancels service after the Company has completed installation, the charge set forth in Section 2.16 (C) will apply to the extent the Company has not yet recovered the costs described in Section 2.16 (C). In addition, the minimum service period obligations will apply regardless of whether service has been initiated and the charges due.
- (E) In the case of a Customer-initiated modification of Service, charges for the subsequent order are in addition to the costs incurred before the Customer changed the original order.

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.12 Expiration of Term Plan Options

(N)

At the expiration of the initial term as specified in a Customer Specific Term Plan, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party in accordance with the agreement terms. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term plan shall survive such termination.

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Effective: November 24, 2008

Issued by: Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
Cary, NC 27518

SCL0801

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS

3.1 Local Exchange Service

The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- * place or receive calls to any calling Station in the Local calling area, as defined herein;
- * access 91 1 Emergency Service;
- * access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- * access Operator Services
- * access Directory Assistance for the local calling area;
- * place or receive calls to 800 telephone numbers;
- * access Telecommunication Relay Service

The Company's service cannot be used to originate calls to other telephone companies' caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

3.1.1 Service Area

Where facilities are available, the service area is defined by the following zones:

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A. Local Calling Areas

Zones and related exchange designations, available in the local calling area, are specified below.

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(T)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS**3.1 Local Exchange Service, (Cont'd.)****3.1.1 Service Area, (cont'd.)****A. Local Calling Areas, (cont'd.)**

API Zone	ILEC	Exchanges
1	ATT	ANDERSON, BATH, BEECH ISLAND, BEECH ISLAND2, BLUE RIDGE, CHARLESTON, CHAPIN-LITTLE MOUNTAIN NORTH, CHAPIN-LITTLE MOUNTAIN SOUTH, COLUMBIA, COWPENS, DARLINGTON, EASLEY, EASTOVER, FLORENCE, FOLLY BEACH, FOUNTAIN INN, GREENVILLE, GREER, HARTSVILLE, ISLE PALMS, LYMAN, MILL CREEK, MT PLEASANT, NO AUGUSTA, PACOLET, PIEDMONT, SPARTANBURG, SULLIVANS ISLAND, SUMMERVILLE, TIMMONSVILLE, TRAVELERS REST, W COLUMBIA
2	ATT	AIKEN, ANTIOCH, BAMBERG, BELTON, CENTRAL, CLEMSON, CLOVER, GRANITEVILLE, HONEA PATH, LAKE WYLIE, LIBERTY, LAKE WYLIE WEST, MARION, MULLINS, NEW ELLENTON, NICHOLS, ORANGEBURG, PELZER, PENDLETON, PICKENS, SALEM, SENECA, SIX MILE, SOCIETY HL, WALHALLA, WESTMINSTER, WILLIAMSTON, YORK
3	ATT	ALLENDALE, BARNWELL, BATESBURG, BENNETTSVILLE, BLACKSBURG, BLACKVILLE, BLENHEIM, CAMDEN, CHERAW, CLINTON, CLIO, DENMARK, DILLON, EDGEFIELD, EDISTO IS, GAFFNEY, HICKORY GROVE, JOANNA, JOHNSTON, JONESVILLE, LAKE VIEW, LATTA, MCCOLL, NEWBERRY, NEWTONVILLE, PROSPERITY, ROWLAND, SHARON, SPRINGFIELD-SALLEY, ST GEORGE, UNION, WHITMIRE
4	Frontier	ABBEVILLE, ANDREWS, BISHOPVILLE, BOWMAN, CALHOUN FALLS, CONWAY, EHRHARDT, ELLOREE, FAIRFAX, GEORGETOWN, HEMINGWAY, HOLLYWOOD, JACKSON, JOHNSONVILLE, KINGSTREE, LAKE CITY, LAMAR, LAURENS, LITTLE RIVER, MANNING, MCCORMICK, MYRTLE BEACH, NORTH MYRTLE BEACH, OLANTA, OLAR, PAMPLICO, PAWLEYS IS, SANTEE, SHAWAFBHTS, SIMPSONVILLE, SUMMERTON, SUMTER, WALTERBORO, WINNSBORO, WOODRUFF, YEMASSEE
5	CenturyLink	BEAUFORT, GREENWOOD
6	CenturyLink	LAUREL BAY, ST. HELENA
7	CenturyLink	EUTAWVILLE, HODGES, NINETY SIX, WARESHOALS
8	CenturyLink	CROSS HILL, HAMPTON, HOLLY HILL, LOW COUNTRY, RIDGELAND
9	CenturyLink	BRANCHVILLE, CHAPPELLS, ESTILL, MOUNTVILLE, SALUDA, TROY

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 1100 Crescent Green, Suite 109
 Cary, NC 27511

(N)

(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.2 Local Line¹

(T)

Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.

3.1.2.1 Standard Features

Each Local Line Customer is provided with the following standard features:

Touch Tone
Direct Inward Dialing
Direct Outward Dialing
Hunt Groups

3.1.2.2 Optional Features

A local Business Customer may order the following optional features. At the rates specified in Section 7. Residential rates are set forth in Section 6 following.

Call Forwarding
Call Pick-up
Call Transfer
Call Waiting
Code Restrictions
Three-Way calling (conference calling)
Six-Way calling (conference calling)
Caller ID
Project Account Codes, non-verified
Project Account Codes, verified
Voice Mail

3.1.2.3 Local Line Rates and Charges

A Local Line Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in Section 7.

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)
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(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**3.1 Local Exchange Service, (Cont'd.)****3.1.2 Local Line¹, (cont'd.)****(T)****3.1.2.3 Local Line Rates and Charges, (continued)****3.1.2.3.1 Non-Recurring Charges**

	Minimum	Maximum
Line Connection Charge, per line	\$0.00	\$75.00
Account Setup, per account	\$0.00	\$56.00
Account Changes, Moves, Changes, Additions , per change	\$0.00	\$60.00
Account changes, per billing record change	\$0.00	\$50.00
PIC-2 Change, per line	\$0.00	\$5.00
Line Restoral Charge	\$0.00	\$80.00

(Applies for line restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Suspension of Service Restoral Charge	\$0.00	\$85.00
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(Applies for line restoral after Customer-initiated suspension.)

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)
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(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.3 Timing of Local Exchange Calls

Unless otherwise indicated, all calls are timed in six second increments and all calls which are fractions of a minute are rounded up to the next six second increment.

For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.

For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed alternate.

Call timing ends when the calling station "hands up", thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.

3.1.4 Time Periods Defined

Peak: 8:00 a.m. to, but not including 5:00 p.m. -Monday through Friday
Off-Peak: 5:00 p.m. to, but not including 8:00 a.m. -Monday through Friday, all day Saturday and Sunday, and all Holidays.

Holidays include Christmas, New Year's Day, Thanksgiving, Independence Day, and Labor Day. All times refer to local time.

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.5 BusinessPoint

(M/N)

BusinessPoint service combines local and long distance telecommunications service into one telecommunications package. BusinessPoint Basic provides unlimited calls in the local and expanded calling area and low rates for IntraLATA and domestic long distance. BusinessPoint Basic also includes any two Standard and/or Deluxe features. Regulatory charges and taxes are not included in the rate of this plan.

IntraLATA calls are billed in one (1) minute increments. Domestic long distance calls are billed an initial eighteen (18) seconds and six (6) second increments thereafter. International calls are billed at individual rates for each country per the published API World Access rate plan. All services require a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

3.1.5.1 Terms and Conditions

- A. BusinessPoint is available in the AT&T service areas of the State.
- B. BusinessPoint service requires that the main telephone line and all of the other voice telephone lines located at the business for the main telephone line are assigned to Access Point, Inc. for local telephone service.
- C. All voice telephone lines at the business address must be billed at the BusinessPoint rate plan.
- D. BusinessPoint service applies to POTS lines only.
- E. All calls originated on these lines must be completed and billed to the Customer by Access Point, Inc. Calls cannot be sent to other carriers for completion or billing.
- F. BusinessPoint is to be used for voice service only. Customers using autodialers, telemarketing applications or switching equipment are not eligible to use this rate plan.
- G. Toll Free minutes of usage will be billed at the rates below based on the origin of the call for all BusinessPoint rate plans.

(M/N)
(N)

(N)

(M) - Material previously found on this page moved to Section 8, Original Page 116.1.

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.5 BusinessPoint, (Cont'd.)

3.1.5.2 Rates

A. MAXIMUM Monthly Service Fee per Line:
BusinessPoint Basic - Zones 1-3**

<u>Term</u>	
Month to Month	\$82.00
1 Year	\$74.00
2 Years	\$72.00
3 Years	\$70.00

B. MAXIMUM Usage Rate per Minute

	<u>Local/Home Region</u>	<u>IntraLATA</u>
Basic	Included	\$0.118

C. Features

BusinessPoint Basic includes any two Standard and/or Deluxe features.

For optional individual local calling features and feature packages, See Section 3.1.8(B)1(a).

** Related exchange designations for zones can be found in Section 3.1.1.A.

(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.6 BUSINESSPOINT Centrex¹

BUSINESSPOINT Centrex service combines local and long distance telecommunications service into one telecommunications package. A Monthly Service charge applies for this service. Customers will be billed one month in advance. A minimum one year term agreement applies.

A. MAXIMUM Rates

	Monthly Service Fee**				(T)
	Zone 1	Zone 2	Zone 3	Zone 3	
Month to Month	\$68.00	\$80.00	\$78.00	\$72.00	
One year term	\$62.00	\$72.00	\$72.00	\$66.00	
Two year term	\$60.00	\$66.00	\$66.00	\$62.00	

Local Service Features:

Star Features, per occurrence	\$2.00
Standard Features, each per line monthly	\$10.00
Deluxe Features, each per line monthly	\$15.00
Basic Feature Package – Choose any three features, per line monthly	\$18.00
Unlimited Feature Package:, per line monthly included	\$25.00

¹ Effective January 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

** Related exchange designations for zones can be found in Section 3.1.1.A.

(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.6 BUSINESSPOINT Centrex¹, (Cont'd.)

(T)

B. General

1. BUSINESSPOINT Centrex services are available only in designated serving areas.
2. BUSINESSPOINT Centrex service requires that the main telephone line and all other voice telephone lines located at the business address for the main telephone line are assigned to Access Point, Inc. for local telephone service. All voice telephone lines must be billed at the BUSINESSPOINT Centrex rate plan.
3. Home Region calls have no per call surcharge or per-minute fees. IntraLATA calls outside the Home Region are billed in one minute increments.
4. Monthly fees per telephone line for all service packages above apply to service delivered via LEC 1MB circuits only. Other circuit types may be available at different monthly fees.
5. Cancellation of the term agreement prior to the end of the term will result in early cancellation penalties being applied. Customer may be responsible for minimum commitment payments in the event of early cancellation of term agreement.
6. For optional individual local calling features and BUSINESSPOINT feature packs, see Section 3.1.8.

¹ Effective January 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)
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(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.7 Service Order and Change Charges¹

(T)

A. General

Non-recurring charges apply to processing Service Orders for new service and for changes in service.

New Installation Charge - applies to requests for initial connection or establishment of telephone service to the Company. This charge applies to each line installed.

Technician Dispatch Charge - applies, in addition to all other charges for the visit, when a visit to the Customer's premises is necessary to move, add, change or install service, or to isolate a problem reported to the Company which cannot be handled remotely. This charge also applies when the Customer fails to meet the Company agent or employees for the prearrangement appointment as requested.

Secondary Service Order Charge - applies to work associated with Customer-requested changes to existing services, including adding or deleting line features. One Service Order Change Charge applies for each change order requested by the Customer. If multiple changes are requested by the Customer and occur on the same order, only one charge applies.

Premises Visit Charge - Premises Visit charges apply when the installation of network access facilities or trouble resolution require a visit to the Customer's premises. This charge applies in addition to the Technician Dispatch Charge.

Restoral Charge - A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)
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(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**3.1 Local Exchange Service, (Cont'd.)****3.1.7 Service Order and Change Charges¹, (Cont'd.)****(T)****B. MAXIMUM Rates**

	Non-Recurring	
	<u>Residential</u>	<u>Business</u>
Local Line New Installation, 1 st line	\$80.00	\$134.00
Local Line New Installation, additional lines	\$30.00	\$30.00
Line Change Charge, 1 st line (moves, transfers)	\$50.00	\$80.00
Line Change charge, additional lines	\$20.00	\$36.00
Feature Add or Change Charge	\$16.00	\$40.00
Premises Work Charge, 1 st 30 minutes	\$50.00	\$90.00
Premises Work Charge, additional 15 minutes	\$25.00	\$30.00
Dual service per line (same dial tone at 2 locations)	\$40.00	\$48.00
Network usage traffic survey report, per line	\$50.00	\$50.00
Directory Listing Change Charge	\$10.00	\$10.00
Busy Line Verification	\$5.00	\$5.00
Jacks & Wiring – Prewire (1 st operation)	\$150.00	\$150.00
Jacks & Wiring – Prewire (ea. additional)	\$60.00	\$60.00
Jacks & Wiring – Installation/rearrange (1 st time)	\$170.00	\$170.00
Jacks & Wiring – Installation/rearrange (additional)	\$80.00	\$80.00
Maintenance repair or replace, 1 st hour	\$220.00	\$220.00
Maintenance repair or replace, additional hour	\$92.00	\$92.00

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)
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(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.8 Optional Calling Features¹

(T)

The features in this section are made available to Residential and Business Customers on a per use basis. All features are provided subject to availability. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed per feature activation charge shown in the table below each time a feature is used by the Customer. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

A. Feature Descriptions

Three Way Calling/Call Hold - The Three Way Calling feature allows a customer to add a third party to an existing two-way call and form a 3-way call. The call must have been originated from outside the station group and terminate to a station within the station group. The Call Hold feature allows a customer to put any in-progress call on hold by flashing the switch hook and dialing a code. This frees the line to allow the customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

Call Forwarding - Call Forwarding, when activated, redirects attempted terminating calls to another customer-specific line. The customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the customer with the Call Forwarding is billed for the forwarded leg of the call.

Call Forwarding - Busy automatically reroutes an incoming call to a customer predesignated number when the called number is busy.

Call Forwarding - Don't Answer automatically reroutes an incoming call to a customer predesignated number when the called number does not answer within the number of rings programmed by the Company.

Call Forwarding - Variable allows the customer to choose to reroute incoming calls to another specified telephone number. The customer must activate and deactivate this feature.

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. All per call feature charges can be found in the respective products throughout the tariff.

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(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**3.1 Local Exchange Service, (Cont'd.)****3.1.8 Optional Calling Features¹, (Cont'd.)****(T)****A. Feature Descriptions, (cont'd.)**

Call Waiting/Cancel Call Waiting - Call Waiting provides a tone signal to indicate to a customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the customer to place the first call on hold, answer the second call and then alternate between both callers. **Cancel Call Waiting (CCW)** allows a Call Waiting (CW) customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the customer disconnects from the call.

Distinctive Ringing - This feature enables a user to determine the source of an incoming call from a distinctive ring. The user is provided with up to two additional telephone numbers.

Regular Multiline Hunting - This feature is a line hunting arrangement that provides sequential search of available numbers within a Multiline group.

Speed Calling - This feature allows a user to dial selected numbers using one or two digits. Up to eight numbers (single digit, or thirty numbers with two digits) can be selected.

Caller ID - The Caller ID feature allows a customer to see a caller's name and number previewed on a display screen before the call is answered allowing a customer to prioritize and or screen incoming calls. Call ID records the name, number, date and time of each incoming call -including calls that aren't answered by the customer. Call ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the customer to provide the necessary CPE.

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. All per call feature charges can be found in the respective products throughout the tariff.

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.8 Optional Calling Features¹, (Cont'd.)

(T)

A. Feature Descriptions, (cont'd.)

Automatic Redial - The Automatic Redial feature allows a customer to automatically redial the last number dialed. This is accomplished by the customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then redials the call for the customer.

The Automatic Redial feature also allows customers, having reached a busy number, to dial a code before hanging up. Automatic Redial feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically redialed and the customer is notified of the connected call via a distinctive ring.

The following types of calls cannot be Automatically Redialed:

- * Calls to 800 Service numbers
- * Calls to 900 Service numbers
- * Calls preceded by an interexchange carrier access code
- * International Direct Distance Dialed calls
- * Calls to Directory Assistance
- * Calls to 911

Automatic Recall - The Automatic Recall stores the number of the most recent incoming call (including unanswered incoming calls) to a customer's number. This allows a customer to dial back any missed or unanswered telephone calls.

Customer Originated Trace - Customer Originated Trace allows customers to key in a code that alerts the network to trace the last call received. The traced telephone number is automatically sent to the company for storage for a limited amount of time and is retrievable by legally constituted authorities upon proper request by them. By contacting the company the customer can use this application to combat nuisance calls.

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. All per call feature charges can be found in the respective products throughout the tariff.

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.8 Optional Calling Features¹, (Cont'd.)

(T)

A. Feature Descriptions, (cont'd.)

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all CLASS services. Transmission levels may not be sufficient in all cases.

Caller ID - The Caller ID feature allows a customer to see a caller's name and number previewed on a display screen before the call is answered allowing a customer to prioritize and or screen incoming calls. Caller ID records the name, number, date and time of each incoming call -including calls that aren't answered by the customer. Caller ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the customer to provide the necessary CPE.

Automatic Redial - The Automatic Redial feature allows a customer to automatically redial the last number dialed. This is accomplished by the customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then redials the call for the customer.

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- * Calls to 900 Service numbers
- * Calls preceded by an interexchange carrier access code
- * International Direct Distance Dialed calls
- * Calls to Directory Assistance
- * Calls to 911

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. All per call feature charges can be found in the respective products throughout the tariff.

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.8 Optional Calling Features¹, (Cont'd.)

(T)

A. Feature Descriptions, (cont'd.)

Automatic Recall - The Automatic Recall stores the number of the most recent incoming call (including unanswered incoming calls) to a customer's number. This allows a customer to dial back any missed or unanswered telephone calls.

Customer Originated Trace - Customer Originated Trace allows customers to key in a code that alerts the network to trace the last call received. The traced telephone number is automatically sent to the company for storage for a limited amount of time and is retrievable by legally constituted authorities upon proper request by them. By contacting the company the customer can use this application to combat nuisance calls.

Anonymous Call Rejection: Permits the end -user to automatically reject incoming calls when the call originates from a telephone number which has blocked delivery of its calling number. When active, calls from private numbers will be routed to a special announcement then terminated. The feature may be turned on or off by the end-user by dialing the appropriate feature control code. Anonymous Call Rejection is offered as a stand alone feature or as an add-on to Caller ID Deluxe.

Star Features: Available with selected services are *60 Call Block, *69 Call Return, *57 Call Trace, *66 Call Repeat, and *61 Call Selector.

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. All per call feature charges can be found in the respective products throughout the tariff.

(N)
|
|
(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.8 Optional Calling Features¹, (Cont'd.)

(T)

B. Rates

1. BusinessPoint Service Plans Features and Feature Packs

The Features and Feature Packs listed below are optional calling feature packages, picked when Customer subscribes to a BusinessPoint or BusinessPoint PBX service.

(a) Complimentary Features

Block Caller ID	Deny Repeat Dial
Deny Call Return	Deny Select Forward
Deny Call Trace	

MAXIMUM Rate, per occurrence: \$1.00

(b) Star Features

*57 Call Trace	*69 Call Return
*66 Busy Redial	*60 Call Block (*80 deactivate)

These Features are also available on a monthly subscription basis as a Standard Feature.

MAXIMUM Rate, per occurrence: \$2.00

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. All per call feature charges can be found in the respective products throughout the tariff.

(N)
|
|
(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.8 Optional Calling Features¹, (Cont'd.)

(T)

B. Rates, (Cont'd.)

1. BusinessPoint Service Plans Features and Feature Packs, (Cont'd.)

(c) Standard Features

Call Block
 Call Forward Variable
 Call Forwarding Variable Multi-Path
 Call Forward Busy Line
 Call Forward Busy Line Multi-Path
 Call Forward Don't Answer
 Call Forward Don't Answer Ring Control
 Call Forward Don't Answer Multi-Path Ring Control
 Call Pickup
 Call Return
 Call Selector
 Call Trace
 Call Waiting
 Preferred Call Forwarding
 Remote Access to Call Forwarding
 Repeat Dialing
 Speed Dialing – 8 Number
 Speed Dialing – 30 Number
 Selective Class of Call Screening
 Three Way Calling
 Three Way Calling with Transfer
 User Transfer – Conferencing
 User Transfer – Conference w/ Hold

MAXIMUM monthly fee per feature, per line: \$10.00

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. All per call feature charges can be found in the respective products throughout the tariff.

(N)
|
|
(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.8 Optional Calling Features¹, (Cont'd.)

(T)

B. Rates, (Cont'd.)

1. BusinessPoint Service Plans Features and Feature Packs, (Cont'd.)

(d) Deluxe Features

Caller ID - Number Only
Caller ID - Name and Number
Distinctive Ring - 1 Telephone Number
Distinctive Ring - 2 Telephone Numbers
Enhanced Caller ID - Number Only (with ACR)
Enhanced Caller ID - Name and Number (with ACR)
Hunting
Star 98 Access

MAXIMUM monthly fee per feature, per line: \$15.00

(e) Unlimited Feature Package

Choose any Features

MAXIMUM monthly fee per line: \$18.00

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. All per call feature charges can be found in the respective products throughout the tariff.

(N)
|
|
(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.8 Optional Calling Features¹, (Cont'd.)

(T)

B. Rates, (Cont'd.)

1. BusinessPoint Service Plans Features and Feature Packs, (Cont'd.)

(f) Toll Blocking Features

- Option 1: Includes blocking for 900/976 and other Information Services, Domestic Long Distance, Operator Services, International Dialing, Local and National 411, and 1010 Dialing.
- Option 2: Includes blocking for Operator Services, International Operator Services, and 1010 Operator Services.
- Option 3: Includes blocking for Domestic Long Distance, Operator Services, 900/976, National Directory Assistance, International Dialing, 1010 Dial Around.
- Option 4: Includes block for 900/976.
- Option 5: Includes blocking for 1010 Dialing.
- Option 6: Includes blocking for 900/976 and other Information Services.

MAXIMUM Monthly fee per line:

Option 1 - \$11.00	Option 4 - \$1.00
Option 2 - \$11.00	Option 5 - \$3.00
Option 3 - \$11.00	Option 6 - \$7.00

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. All per call feature charges can be found in the respective products throughout the tariff.

(N)
|
|
(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.8 Optional Calling Features¹, (Cont'd.)

(T)

B. Rates, (Cont'd.)

2. EPoint Service Plans Features and Feature Packs

(a) Complimentary Features

Block Caller ID	Deny Repeat Dial
Deny Call Return	Deny Select Forward
Deny Call Trace	

MAXIMUM, per occurrence	\$1.00
-------------------------	--------

(b) Star Features

*57 Call Trace	*69 Call Return
*66 Busy Redial	*60 Call Block (*80 deactivate)

These Features are also available on a monthly subscription basis as a Standard Feature.

MAXIMUM, per occurrence	\$2.00
-------------------------	--------

(c) Standard Features

Anonymous Call Rejection	Call Block
Call Forwarding Variable	Call Forwarding Variable Multi-Path
Call Forwarding Busy Line	Call Forwarding Busy Line Multi-Path
Call Forwarding Don't Answer	Call Return
Call Waiting	Remote Activation of Call Forwarding
Repeat Dialing	Selective Call Acceptance
Selective Call Forwarding	Selective Call Rejection
Speed Dialing - 8 Number	Selective Call Ring
Speed Dialing - 30 Number	Three Way Calling

MAXIMUM, monthly fee per feature, per line	\$10.00
--	---------

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. All per call feature charges can be found in the respective products throughout the tariff.

(N)
|
(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.8 Optional Calling Features¹, (Cont'd.)

(T)

B. Rates, (Cont'd.)

2. EPoint Service Plans Features and Feature Packs, (Cont'd.)

(d) Deluxe Features

Caller ID - Number Only
 Caller ID - Name and Number
 Distinctive Ring - 1 Telephone Number
 Distinctive Ring - 2 Telephone Numbers
 Enhanced Caller ID - Number Only (with ACR)
 Enhanced Caller ID - Name and Number (with ACR) Hunting

MAXIMUM monthly fee per feature, per line: \$15.00

(e) Bundled Feature Package

Choose any Three (3) Features

MAXIMUM monthly fee per line: \$18.00

(f) Unlimited Feature Package

Choose any Features

MAXIMUM monthly fee per line: \$24.00

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. All per call feature charges can be found in the respective products throughout the tariff.

(N)
|
|
(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.8 Optional Calling Features¹, (Cont'd.)

(T)

B. Rates, (Cont'd.)

2. EPoint Service Plans Features and Feature Packs, (Cont'd.)

(g) Toll Blocking Features

- Option 1: Includes blocking for 900/976 and other Information Services, Domestic Long Distance, Operator Services, International Dialing, Local and National 411, and 1010 Dialing.
- Option 2: Includes blocking for Operator Services, International Operator Services, and 1010 Operator Services.
- Option 3: Includes blocking for Domestic Long Distance, Operator Services, 900/976, National Directory Assistance, International Dialing, 1010 Dial Around.
- Option 4: Includes block for 900/976.
- Option 5: Includes blocking for 1010 Dialing.
- Option 6: Includes blocking for 900/976 and other Information Services.

MAXIMUM Monthly fee per line:

Option 1 - \$11.00	Option 4 - \$1.00
Option 2 - \$11.00	Option 5 - \$3.00
Option 3 - \$11.00	Option 6 - \$7.00

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. All per call feature charges can be found in the respective products throughout the tariff.

(N)
|
|
(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.8 Optional Calling Features¹, (Cont'd.)

(T)

B. Rates, (Cont'd.)

3. VPoint Service Plans Features and Feature Packs

(a) Complimentary Features

Block Caller ID	Deny Repeat Dial
Deny Call Return	Deny Select Forward
Deny Call Trace	

MAXIMUM per occurrence: \$1.00

(b) Star Features

*57 Call Trace	*69 Call Return
*66 Busy Redial	*60 Call Block (*80 deactivate)

These Features are also available on a monthly subscription basis as a Standard Feature with the exception of Call Trace.

MAXIMUM per occurrence: \$2.00

(c) Standard Features

Anonymous Call Rejection	Call Block
Call Forwarding Variable	Call Forwarding Variable Multi-Path
Call Forwarding Busy Line	Call Forwarding Busy Line Multi-Path
Call Forwarding Don't Answer	Call Return
Call Waiting	Remote Activation of Call Forwarding
Repeat Dialing	Select Call Forwarding
Speed Dialing - 30 Number	Three Way Calling
Speed Dialing - 8 Number	

MAXIMUM monthly fee per feature, per line: \$10.00

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. All per call feature charges can be found in the respective products throughout the tariff.

(N)
|
|
(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.8 Optional Calling Features¹, (Cont'd.)

(T)

B. Rates, (Cont'd.)

3. VPoint Service Plans Features and Feature Packs, (Cont'd.)

(d) Deluxe Features

Caller ID - Number Only

Caller ID - Name and Number

Distinctive Ring - 1 Telephone Number

Distinctive Ring - 2 Telephone Numbers

Enhanced Caller ID - Number Only (with ACR)

Enhanced Called ID - Name and Number (with ACR)

MAXIMUM monthly fee per feature, per line: \$15.00

(e) Bundled Feature Package

Choose any Three (3) Features

MAXIMUM monthly fee per line: \$18.00

(f) Unlimited Feature Package

Choose any Features

MAXIMUM monthly fee per line: \$24.00

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. All per call feature charges can be found in the respective products throughout the tariff.

(N)
|
|
(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.8 Optional Calling Features¹, (Cont'd.)

(T)

B. Rates, (Cont'd.)

3. VPoint Service Plans Features and Feature Packs, (Cont'd.)

(g) Toll Blocking Features

Option 1: Includes blocking for 900/976 and other Information Services, Domestic Long Distance, Operator Services, International Dialing, Local and National 411, and 1010 Dialing.

Option 2: Includes blocking for Operator Services, International Operator Services, and 1010 Operator Services.

Option 3: Includes blocking for Domestic Long Distance, Operator Services, 900/976, National Directory Assistance, International Dialing, 1010 Dial Around.

Option 4: Includes block for 900/976 and other Information Services.

Option 5: Includes blocking for 1010 Dialing.

Option 6: Includes blocking for 900/976.

MAXIMUM Monthly fee per line:

Option 1 - \$11.00

Option 4 - \$1.00

Option 2 - \$11.00

Option 5 - \$3.00

Option 3 - \$11.00

Option 6 - \$7.00

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. All per call feature charges can be found in the respective products throughout the tariff.

(N)
|
|
(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.9 PrimaryAccess-V

PrimaryAccess-V service combines local and long distance telephone service. PrimaryAccess-V provides 10,000 minutes of local calling with reduced rates for additional local usage, and reduced rates for Domestic Long Distance and Toll Free calls.

The 10,000 minutes of local usage is reduced by one (1) minute increments. Additional local minutes are billed in one (1) minute increments. IntraLATA and Domestic Long Distance calls are billed in eighteen (18) second initial and six (6) second additional increments. International calls are billed at individual rates for each country per the published API World Access rate plan. Customers must sign, at a minimum, a One Year Term Agreement for PrimaryAccess-V service.

A. Terms and Conditions

1. PrimaryAccess-V is available in Verizon exchanges only.
2. PrimaryAccess-V service is provided only via dedicated T-1 circuits and can be configured as Digital Trunks or PRI Trunks.
3. All calls originated on these circuits must be completed and billed to the customer by Access Point, Inc. Calls cannot be sent to other carriers for completion or billing.
4. Local or IntraLATA minutes included with this service must be used for calls on the circuit. They cannot be used by, shared with, or applied to, any other circuit, service or location.

(N)(D)

(D)

(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**3.1 Local Exchange Service, (Cont'd.)****3.1.9 PrimaryAccess-V, (Cont'd.)****(N)****A. Terms and Conditions, (Cont'd.)**

5. The Customer will receive the first 20 DID numbers and Caller ID at no charge as part of this package. All DID numbers after the initial 20 free numbers will be provided at the cost provided below.
6. Cancellation of Term Agreement prior to the end of term will result in early cancellation penalties being applied as defined in the Term Agreement signed by the Customer.
7. Direct Trunk overflow is not available in all serving areas.
8. In addition to month and per minute fees, all regulatory fees and taxes apply to this service.

B. Rates**1. Installation Fee**

	1 Year Term	2 Year Term	3 Year Term
	<u>Plan</u>	<u>Plan</u>	<u>Plan</u>
MAXIMUM	\$1500.00	\$1000.00	\$250.00

2. Monthly Feature Charges

	MAXIMUM
Toll Free Number Fee	\$6.00 per number
Caller ID Name and Number	\$50.00 per circuit
Direct Trunk Overflow	\$100.00 per circuit (where available)
First 20 DID	Included
Additional DID	\$1.50 per DID

(N)

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 1100 Crescent Green, Suite 109
 Cary, NC 27518

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 LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.9 PrimaryAccess-V, (Cont'd.)

B. Rates, (Cont'd.)

3. PrimaryAccess-V T-1 Monthly Charge

	1 Year Term <u>Plan</u>	2 Year Term <u>Plan</u>	3 Year Term <u>Plan</u>
MAXIMUM	\$1878	\$1786	\$1690

4. Local, IntraLATA and Intrastate/Toll Free Usage Rates

<u>Local usage per minute</u>	<u>MAXIMUM</u>
Included	20,000
Each Additional Minute	\$0.08

<u>IntraLATA and Intrastate/Toll Free</u>	
Per Minute	\$0.14

5. Expired Term Plan Rates

The following rates apply only to customers whose term plan for service has expired as defined in Section 2.12. Customers will be billed the following monthly rates until they enroll in a new term plan for this or any other applicable company service offering or cancels the Company's service altogether.

	<u>MAXIMUM</u>
Month to Month	\$2066

(N)

(N)

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.10 BusinessPoint PBX*

(T)

BusinessPoint PBX service combined local and long distance telecommunications service into one telecommunications package. BusinessPoint PBX Basic provides unlimited calls in local calling area and low rates on IntraLATA and long distance calls. This plan provides many features included in the rate of the plan and optional features are available at an additional cost. Regulatory charges and taxes are not included in the rate of this service.

IntraLATA calls are billed in one (1) minute increments. Domestic long distance calls are billed an initial eighteen (18) seconds and six (6) second increments thereafter. All services require a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

A. Terms and Conditions

1. BusinessPoint PBX service is available in the AT&T serving areas of the state.
2. BusinessPoint PBX service requires that the main telephone line and all of the other voice telephone lines located at the business address of the main telephone line are assigned to Access Point, Inc. for local telephone service. All voice telephone lines at the business address must be billed at the BusinessPoint PBX rate plan.
3. BusinessPoint PBX service can be configured as Two Way PBX only.
4. BusinessPoint PBX is to be used for Voice service only. Customers using autodialers, telemarketing applications or switching equipment are not eligible to use this rate plan.
5. All calls originated on these lines must be completed and billed to the customer by Access Point, Inc. Calls cannot be sent to other carriers for completion or billing.
6. Toll Free minutes of usage will be billed at the above rates based on the origin of the call for all BusinessPoint PBX rate plans.
7. International calls are billed at individual rates for each country per the published API World Access rate plan.

* *Effective December 6, 2015, this service is grandfathered and is only available to existing Customers who are currently under contract.*

(N)

(N)

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1100 Crescent Green, Suite 109
Cary, NC 27518

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.10 BusinessPoint PBX*, (Cont'd.)

(T)

B. Rates

1. MAXIMUM Monthly Service Fee per Line: BusinessPoint Basic**

(T)

Term	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Month to Month	\$80.00	\$93.00	\$108.00
1 Year	\$72.00	\$84.00	\$98.00
2 Year	\$68.00	\$82.00	\$96.00
3 Year	\$64.00	\$80.00	\$94.00

2. MAXIMUM Usage Rate per Minute

	<u>Local/Home Region</u>	<u>IntraLATA</u>
Basic	Included	\$0.118

3. Features

(a) For optional individual local calling features and feature packages, See Section 3.1.8(B)1.

(b) DIDs

Monthly Fee per DID

ICB

* *Effective December 6, 2015, this service is grandfathered and is only available to existing Customers who are currently under contract.*

(N)

(N)

** Related exchange designations for zones can be found in Section 3.1.1.A.

(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.11 BusinessPoint BRI*

(T)

BusinessPoint BRI is a rate service that combines local and long distance telephone service with data into one telecommunications package. This plan provides reduced rates on monthly service fees as well as long distance usage. Regulatory charges and taxes are not included in the rate of this service.

Local calls are billed in one (1) minute increments. IntraLATA calls are billed in one (1) minute increments with domestic long distance billed an initial eighteen (18) seconds and six (6) second increments thereafter. All service requires a minimum one year term agreement. Cancellation of the Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

A. Terms and Conditions

1. BusinessPoint BRI service is available in AT&T serving areas of the State.
2. BusinessPoint BRI service requires that the main telephone line and all of the other voice telephone lines located at the business address for the main telephone line are assigned to Access Point, Inc. for local telephone service. All voice telephone lines at the business address must be billed at the BusinessPoint rate plan.
3. International calls are billed at individual rates for each country per the published API World Access rate plan.

* *Effective December 6, 2015, this service is grandfathered and is only available to existing Customers who are currently under contract.*

(N)

(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.11 BusinessPoint BRI*, (Cont'd.)

(T)

B. Rates

1. MAXIMUM Monthly Service Fee per Line**:

(T)

Term

Month to Month	\$131.90
1 Year	\$119.90
2 Years	\$109.90
3 Years	\$99.90

2. MAXIMUM Usage Rate per Minute

Local/Home Region	Included
IntraLATA	\$0.078

3. Installation Charges

ISDN-BRI Circuit	\$430.00
------------------	----------

* *Effective December 6, 2015, this service is grandfathered and is only available to existing Customers who are currently under contract.*

(N)

(N)

** Related exchange designations for zones can be found in Section 3.1.1.A.

(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

(N)

3.1.12 EPoint

EPoint service combines local and long distance telecommunications service into one telecommunications package. EPoint Basic provides unlimited calls in the local calling area and low rates on IntraLATA and long distance calls. Optional features are available at an additional cost. Regulatory charges and taxes are not included in the rate of this service.

IntraLATA calls are billed in one (1) minute increments. Domestic long distance calls are billed an initial eighteen (18) seconds and six (6) second increments thereafter. International calls are billed at individual rates for each country per the published API World Access rate plan. All services require a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

A. Terms and Conditions

1. EPoint service is available in the CenturyLink serving areas of the state.
2. EPoint service requires that the main telephone line and all of the other voice telephone lines located at the business address for the main service. All voice telephone lines at the business address must be billed at the EPoint rate plan.
3. The EPoint rate plan applies to POTS lines only.
4. EPoint is to be used for Voice service only. Customers using autodialers, telemarketing applications or switching equipment are not eligible to use this rate plan.
5. All calls originated on these lines must be completed and billed to the customer by Access Point, Inc. Calls cannot be sent to other carriers for completion or billing.
6. Toll Free minutes of usage will be billed as the rates below based on the origin of the call for EPoint rate plans.

(N)

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.12 EPoint, (Cont'd.)

B. Rates

1. MAXIMUM Monthly Service Fee per Line: EPoint Basic** (T)

	<u>Zone 5</u>	<u>Zone 6</u>	<u>Zone 7, 8, & 9</u>
Month to Month	\$71.00	\$88.00	\$100.00
1 Year	\$64.00	\$80.00	\$90.00
2 Year	\$62.00	\$78.00	\$88.00
3 Year	\$60.00	\$76.00	\$86.00

2. MAXIMUM Usage Rates per Minute

	<u>Local</u>	<u>IntraLATA</u>
Basic	Included	\$0.138

3. Features

For optional individual local calling features and feature packages, See Section 3.1.8(B)2.

** Related exchange designations for zones can be found in Section 3.1.1.A. (N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.13 EPoint PBX*

(T)

EPoint PBX service combines local and long distance telecommunications service into one telecommunications package. EPoint PBX Basic provides unlimited calls in local calling area and low rates on IntraLATA and long distance calls. This plan provides many features included in the rate of the plan and optional features are available at an additional cost. Regulatory charges and taxes are not included in the rate of this service. IntraLATA calls are billed in one (1) minute increments. Domestic long distance calls are billed an initial eighteen (18) seconds and six (6) second increments thereafter. International calls are billed at individual rates for each country per the published API World Access rate plan. All services require a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

A. Terms and Conditions

1. EPoint PBX service is available in the CenturyLink serving areas of State
2. EPoint PBX service requires that the main telephone line and all of the other voice telephone lines located at the business address for the main telephone line are assigned to Access Point, Inc. for local telephone service. All voice telephone lines at the business address must be billed at the EPoint PBX rate plan.
3. EPoint PBX service can be configured as Two Way service only.
4. EPoint PBX is to be used for Voice service only. Customers using autodialers, telemarketing applications or switching equipment are not eligible to use this rate plan.
5. All calls originated on these lines must be completed and billed to the customer by Access Point, Inc. Calls cannot be sent to other carries for completion or billing.
6. Toll Free minutes of usage will be billed at the rates below based on the origin of the call for all EPoint PBX rate plans.

* *Effective December 6, 2015, this service is grandfathered and is only available to existing Customers who are currently under contract.*

(N)
(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.13 EPoint PBX*, (Cont'd.)

(T)

B. Rates

1. MAXIMUM Monthly Service Fee per Line: EPoint Basic PBX**

(T)

<u>Term</u>	<u>Zone 5</u>	<u>Zone 6</u>	<u>Zone 7</u>	<u>Zone 8</u>	<u>Zone 9</u>
Month to Month	\$88.00	\$110.00	\$146.00	\$174.00	\$174.00
1 Year	\$80.00	\$100.00	\$132.00	\$158.00	\$158.00
2 Year	\$78.00	\$98.00	\$130.00	\$156.00	\$156.00
3 Year	\$76.00	\$96.00	\$128.00	\$154.00	\$154.00

2. MAXIMUM Usage Rates per Minute

	<u>Local</u>	<u>IntraLATA</u>
Basic	Included	\$0.118

D. Features

1. For optional individual local calling features and feature packages, see Section 3.1.8(B)2.

2. DIDs

Monthly Fee per DID	ICB
---------------------	-----

* *Effective December 6, 2015, this service is grandfathered and is only available to existing Customers who are currently under contract.*

(N)
(N)

** Related exchange designations for zones can be found in Section 3.1.1.A.

(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

(N)

3.1.14 VPoint

VPoint service combines local and long distance telecommunications service into one telecommunications package. VPoint Basic provides unlimited calls in the local calling area and low rates on IntraLATA and long distance calls. This plan provides many features included in the rate of the plan and optional features are available at an additional cost. Regulatory charges and taxes are not included in the rate of this service.

IntraLATA calls are billed in one (1) minute increments. Domestic long distance calls are billed an initial eighteen (18) seconds and six (6) second increments thereafter. All services require a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

A. Terms and Conditions

1. VPoint service is available in Verizon serving areas.
2. VPoint service requires that the main telephone line and all of the other voice telephone lines located at the business address for the main telephone line are assigned to Access Point, Inc. for local telephone service. All voice telephone lines at the business address must be billed at the VPoint rate plan.
3. This VPoint rate plan applies to POTS lines only.
4. All calls originated on these lines must be completed and billed to the customer by Access Point, Inc. Calls cannot be sent to other carriers for completion or billing.
5. VPoint is to be used for Voice service only. Customers using autodialers, telemarketing applications or switching equipment are not eligible to use this rate plan.
6. Toll Free minutes of usage will be billed at the rates below based on the origin of the call for all VPoint rate plans.
7. International calls are billed at individual rates for each country per the published API World Access rate plan.

(N)

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.14 VPoint, (Cont'd.)

B. Rates

1. MAXIMUM Monthly Service Fee per Line – VPoint Basic** (T)

	<u>Zone 4</u>
Month to Month	\$75.00
1 Year	\$68.00
2 Years	\$66.00
3 Years	\$64.00

2. MAXIMUM Usage Rate per Minute

	<u>Local</u>	<u>IntraLATA</u>
Basic	Included	\$0.118

3. Features

For optional individual local calling features and feature packages, see Section 3.1.8(b)3.

** Related exchange designations for zones can be found in Section 3.1.1.A. (N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.15 VPoint PBX*

(T)

VPoint PBX service combines local and long distance telecommunications service into one telecommunications package. VPoint PBX Basic provides unlimited calls in the local calling area and low rate on IntraLATA and domestic long distance calls. VPoint PBX Plus provides unlimited calls in the local and IntraLATA calling areas with low rates on domestic long distance calls. VPoint PBX Complete provides local, IntraLATA and domestic long distance free. This plan provides many features included in the rate of the plan and optional features are available at an additional cost. Regulatory charges and taxes are not included in the rate of this service.

IntraLATA calls are billed in one (1) minute increments. Domestic long distance calls are billed an initial eighteen (18) seconds and six (6) second increments thereafter. All services require a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

A. Terms and Conditions

1. VPoint PBX service is available in the Verizon serving areas.
2. VPoint PBX service requires that the main telephone line and all of the other voice telephone lines located at the business address for the main telephone line are assigned to Access Point, Inc. for local telephone service. All voice telephone lines at the business address must be billed at the VPoint PBX rate plan.
3. VPoint PBX service can be configured as Two Way PBX service only.
4. All calls originated on these lines must be completed and billed to the customer by Access Point, Inc. Calls cannot be sent to other carriers for completion or billing.

* *Effective December 6, 2015, this service is grandfathered and is only available to existing Customers who are currently under contract.*

(N)
(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.15 VPoint PBX*, (Cont'd.)

(T)

A. Terms and Conditions, (Cont'd.)

5. VPoint PBX is to be used for Voice service only. Customers using autodialers, telemarketing applications or switching equipment are not eligible to use this rate plan.
6. Toll Free minutes of usage will be billed at the rates below based on the origin of the call for all VPoint PBX rate plans.
7. International calls are billed at individual rates for each country per the published API World Access rate plan.

* *Effective December 6, 2015, this service is grandfathered and is only available to existing Customers who are currently under contract.*

(N)

(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.15 VPoint PBX*, (Cont'd.)

(T)

B. Rates

1. MAXIMUM Monthly Service Fee per Line – VPoint PBX Basic**

(T)

	<u>Zone 4</u>
Month to Month	\$75.00
1 Year	\$68.00
2 Years	\$66.00
3 Years	\$64.00

2. MAXIMUM Usage Rates per Minute

	<u>Local</u>	<u>IntraLATA</u>
Basic	Included	\$0.118

3. Features

a. For optional individual local calling features and feature packages, see Section 3.1.8(B)3.

b. DIDs

Monthly Fee per DID	ICB
---------------------	-----

* *Effective December 6, 2015, this service is grandfathered and is only available to existing Customers who are currently under contract.*

(N)
(N)

** Related exchange designations for zones can be found in Section 3.1.1.A.

(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.16 VPoint Centrex*

(T)

VPoint Centrex service combines local and long distance telecommunications service into one telecommunications package. VPoint Centrex provides unlimited calls in local calling area and low rates on IntraLATA and long distance calls. This plan provides many features included in the rate of the plan and optional features are available at the additional cost. Regulatory charges and taxes are not included in the rate of this service.

IntraLATA calls are billed in one (1) minute increments. Domestic long distance calls are billed an initial eighteen (18) seconds and six (6) second increments thereafter. All services require a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

A. Terms and Conditions

1. VPoint Centrex is available in Verizon serving areas of the State.
2. VPoint Centrex service requires that the main telephone line and all of the other voice lines located at the business address for the main telephone line are assigned to Access Point, Inc. for local service. All voice telephone lines at the business address must be billed at the VPoint Centrex rate plan.
3. All calls originated on these lines must be completed and billed to the customer by Access Point, Inc. Calls cannot be sent to other carriers for completion or billing.
4. VPoint Centrex is to be used for Voice service only. Customers using autodialers, telemarketing applications or switching equipment are not eligible for this rate plan.
5. Toll Free minutes of usage will be billed at the rates based on the origin of the call for all VPoint Centrex rate plans.
6. International calls are billed at individual rates for each country per the published API World Access rate plan.

* *Effective December 6, 2015, this service is grandfathered and is only available to existing Customers who are currently under contract.*

(N)

(N)

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.16 VPoint Centrex*, (Cont'd.)

(T)

B. Rates

1. MAXIMUM Monthly Service Fee per Line – VPoint Centrex **

(T)

Zone 4

Month to Month	\$80.00
1 Year	\$72.00
2 Years	\$70.00
3 Years	\$68.00

2. MAXIMUM Usage Rates per Minute

	<u>Local</u>	<u>IntraLATA</u>
Basic	Included	\$0.118

3. Features

(a) Standard and Deluxe Features

Block Caller ID	Deny Repeat Dial
Deny Call Return	Deny Select Forward
Deny Call Trace	Hunting
Anonymous Call Rejection	Call Block
Call Forwarding Variable	Call Forwarding Variable Multi-Path
Call Forwarding Busy Line	Call Forwarding Busy Line Multi-Path
Call Forwarding Don't Answer	Remote Activation of Call Forwarding
Call Return	Selective Call Forwarding
Call Waiting	Speed Dialing - 8 Number
Repeat Dialing	Speed Dialing - 30 Number
Caller ID – Number Only	Three Way Calling
Caller ID – Name and Number	
Distinctive Ring – 1 Telephone Number	
Distinctive Ring – 2 Telephone Numbers	
Enhanced Caller ID – Number Only (with ACR)	
Enhanced Caller ID – Name and Number (with ACR)	

MAXIMUM per occurrence: \$1.00

* *Effective December 6, 2015, this service is grandfathered and is only available to existing Customers who are currently under contract.*

** Related exchange designations for zones can be found in Section 3.1.1.A.

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(N)

(N)

(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.16 VPoint Centrex*, (Cont'd.)

(T)

B. Rates, (Cont'd.)

3. Features, (Cont'd.)

(b) Star Features

*57 Call Trace

*69 Call Return

*66 Busy Redial

*60 Call Block (*80 deactivate)

These Features are also available on a monthly subscription basis as a Standard Feature with the exception of Call Trace.

MAXIMUM per occurrence: \$2.00

(c) Toll Blocking Features

Option 1: Includes blocking for 900/976 and other Information Services, Domestic Long Distance, Operator Services, International Dialing, Local and National 411, and 1010 Dialing.

Option 2: Includes blocking for Operator Services, International Operator Services, and 1010 Operator Services.

Option 3: Includes blocking for Domestic Long Distance, Operator Services, 900/976, National Directory Assistance, International Dialing, 1010 Dial Around.

Option 4: Includes block for 900/976 and other Information Services.

Option 5: Includes blocking for 1010 Dialing.

Option 6: Includes blocking for 900/976.

MAXIMUM Monthly fee per line:

Option 1 - \$11.00

Option 4 - \$1.00

Option 2 - \$11.00

Option 5 - \$3.00

Option 3 - \$11.00

Option 6 - \$7.00

* *Effective December 6, 2015, this service is grandfathered and is only available to existing Customers who are currently under contract.*

(N)

(N)

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.17 EPoint Centrex*

(T)

EPoint Centrex service combines local and long distance telecommunications service into one telecommunications package. EPoint Centrex Basic provides unlimited calls in the local calling area and low rates on IntraLATA and long distance calls. This plan provides many features included in the rate of the plan and optional features are available at an additional cost. Regulatory charges and taxes are not included in the rate of this service.

IntraLATA calls are billed in one (1) minute increments. Domestic long distance calls are billed an initial eighteen (18) seconds and six (6) second increments thereafter. International calls are billed at individual rates for each country per the published API World Access rate plan. All services require a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

A. Terms and Conditions

1. EPoint Centrex service is available in the CenturyLink serving areas of State.
2. EPoint Centrex service requires that the main telephone line and all of the other voice telephone lines located at the business address for the main telephone line are assigned to Access Point, Inc. for local telephone service. All voice telephone lines at the business address must be billed at the EPoint Centrex rate plan.
3. EPoint Centrex service can be configured as Centrex service only.
4. EPoint Centrex is to be used for Voice service only. Customers using autodialers, telemarketing applications or switching equipment are not eligible to use this rate plan.
5. All calls originated on these lines must be completed and billed to the customer by Access Point, Inc. Calls cannot be sent to other carries for completion or billing.
6. Toll Free minutes of usage will be billed at the rates below based on the origin of the call for all EPoint Centrex rate plans.

* *Effective December 6, 2015, this service is grandfathered and is only available to existing Customers who are currently under contract.*

(N)
(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.17 EPoint Centrex*, (Cont'd.)

(T)

B. Rates

1. MAXIMUM Monthly Service Fee per Line: EPoint Centrex**

(T)

	<u>Zone 5</u>	<u>Zone 6</u>	<u>Zone 7</u>	<u>Zone 8</u>	<u>Zone 9</u>
Month to Month	\$80.00	\$93.00	\$93.00	\$97.00	\$88.00
1 Year	\$72.00	\$84.00	\$84.00	\$88.00	\$80.00
2 Year	\$70.00	\$82.00	\$82.00	\$86.00	\$78.00
3 Year	\$68.00	\$78.00	\$78.00	\$82.00	\$76.00

2. MAXIMUM Usage Rates per Minute

	<u>Local</u>	<u>IntraLATA</u>
Basic	Included	\$0.138

3. Features

(a) Complimentary Features

Block Caller ID	Deny Repeat Dial
Deny Call Return	Deny Select Forward
Deny Call Trace	

MAXIMUM per occurrence \$1.00

(b) Star Features

*57 Call Trace	*69 Call Return
*66 Busy Redial	*60 Call Block (*80 deactivate)
These Features are also available on a monthly subscription basis as a Standard Feature.	

MAXIMUM per occurrence \$2.00

* *Effective December 6, 2015, this service is grandfathered and is only available to existing Customers who are currently under contract.*

(N)

(N)

** Related exchange designations for zones can be found in Section 3.1.1.A.

(N)

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.17 EPoint Centrex*, (Cont'd.)

(T)

B. Rates, (Cont'd.)

3. Features, (Cont'd.)

(c) Standard Features

Anonymous Call Rejection	Call Block
Call Forwarding Variable	Call Forwarding Variable Multi-Path
Call Forwarding Busy Line	Call Forwarding Busy Line Multi-Path
Call Forwarding Don't Answer	Call Return
Call Waiting	Remote Activation of Call Forwarding
Repeat Dialing	Selective Call Acceptance
Selective Call Forwarding	Selective Call Rejection
Speed Dialing - 8 Number	Selective Call Ring
Speed Dialing - 30 Number	Three Way Calling

MAXIMUM monthly fee per feature, per line \$10.00

(d) Deluxe Features

Caller ID - Number Only
 Caller ID - Name and Number
 Distinctive Ring - 1 Telephone Number
 Distinctive Ring - 2 Telephone Numbers
 Enhanced Caller ID - Number Only (with ACR)
 Enhanced Caller ID - Name and Number (with ACR)
 Hunting

MAXIMUM monthly fee per feature, per line \$15.00

* *Effective December 6, 2015, this service is grandfathered and is only available to existing Customers who are currently under contract.*

(N)

(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.17 EPoint Centrex*, (Cont'd.)

(T)

B. Rates, (Cont'd.)

3. Features, (Cont'd.)

(e) Toll Blocking Features

Option 1: Includes blocking for 900/976 and other Information Services, Domestic Long Distance, Operator Services, International Dialing, Local and National 411, and 1010 Dialing.

Option 2: Includes blocking for Operator Services, International Operator Services, and 1010 Operator Services.

Option 3: Includes blocking for Domestic Long Distance, Operator Services, 900/976, National Directory Assistance, International Dialing, 1010 Dial Around.

Option 4: Includes block for 900/976.

Option 5: Includes blocking for 1010 Dialing.

Option 6: Includes blocking for 900/976 and other Information Services.

MAXIMUM Monthly fee per line:

Option 1 - \$11.00 Option 4 - \$1.00

Option 2 - \$11.00 Option 5 - \$3.00

Option 3 - \$11.00 Option 6 - \$7.00

* *Effective December 6, 2015, this service is grandfathered and is only available to existing Customers who are currently under contract.*

(N)

(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

(N)

3.1.18 Remote Call Forwarding

Remote Call Forwarding allows a Customer to automatically forward calls to the location of his or her choice to make transferring numbers or locations simple for a monthly fee. Local calls are billed in one (1) minute increments. Domestic long distance calls are billed an initial eighteen (18) seconds and six (6) second increments thereafter. Regulatory taxes and fees are not included in the rate of this service.

A. Terms and Conditions

1. Remote Call Forwarding is available in limited service areas.
2. Remote Call Forwarding service provided in areas outside of the Access Point, Inc. on-net footprint will be charged an additional fee per pathway.
3. Remote Call Forwarding does not include the service in which the calls are terminating.
4. Setup fees apply to both new installations and class of service changes.

(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.19 PrimaryAccess

PrimaryAccess combines local and long distance telephone service in one convenient package. Customers have the option of choosing between ISDN/PRI or Local T-1 service.

Local calls are billed in one (1) minute increments. IntraLATA long distance calls are billed an initial eighteen (18) seconds and six (6) seconds thereafter. All service requires a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied. Regulatory charges and taxes are not included in the rates for this service.

A. Terms and Conditions

1. PrimaryAccess service is provided only via dedicated T-1 circuits and can be configured at Digital Trunks or PRI Trunks.
2. Direct Trunk Overflow is not available in all serving areas.
3. All calls originating on these circuits must be completed and billed to the customer by Access Point, Inc. calls cannot be sent to other carriers for completion or billing.
4. International calls are billed at individual rates for each country per the published API World Access rate plan.
5. Local or IntraLATA minutes included with this service must be used for calls on the circuit. They cannot be used by, shared with, or applied to, any other circuit, service or location.
6. Toll Free calls will be billed at the rate specified for interstate, IntraLATA and intrastate.

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

(N)

3.1.20 FlexPoint

FlexPoint is an Integrated T-1 service which combines local and long distance telephone service with burstable high speed internet. Unlimited local and IntraLATA calling are included with many features at no additional charge. EUCL and PICC regulatory charges are included in the Monthly Service Fee but taxes apply to this service.

Local calls are billed in one (1) minute increments, long distance calls are billed an initial eighteen (18) seconds and six (6) seconds thereafter. All services require a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

A. Terms and Conditions

1. FlexPoint service is provided by dedicated T-1 circuits and the Integrated T-1 monthly service fee includes up to 24 voice channels.
2. FlexPoint service is available for POTS, PRI, T-1 configuration.
3. Voice traffic takes priority over data traffic. Each voice call utilized approximately 40K of bandwidth. Fax and modems may utilize up to 85K.
4. All calls originated on these circuits must be completed and billed to the customer by Access Point, Inc. Calls cannot be sent to other carriers for completion or billing.
5. International calls are billed at individual rates for each country per the published API World Access rate plan.
6. Installation Fee includes installing the circuit and the connecting/testing of the Access Point, Inc. supplied hardware.
7. API provided equipment must be returned at the end of the term agreement. Additional penalties will be assessed for non-returned or damaged equipment.

(N)

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

(N)

3.1.21 SinglePoint

SinglePoint is an Integrated T-1 service which combines local and long distance telephone service with high speed internet. Unlimited local and intraLATA calling are included with many features at no additional charge. This plan includes 4,000 Intrastate and Interstate minutes.

Local calls are billed in one (1) minute increments. Domestic long distance calls are billed an initial eighteen (18) seconds and six (6) seconds thereafter. International calls are billed at individual rates for each country per the published API World Access rate plan. All services require a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied. Regulatory charges and taxes are not included in the rates for this service.

A. Terms and Conditions

1. SinglePoint service is provided by dedicated T-1 Circuits and the Integrated T-1 monthly service fee includes 6 voice channels and your choice of 256K, 384K, 512K, 768K or 1024K internet access. A maximum of 14 voice channels may be ordered on SinglePoint.
2. SinglePoint pricing Tiers are determined by customer location and bandwidth selected.
3. SinglePoint service may be configured for POTS, Digital Trunks or PRI configuration.
4. All calls originated on these circuits must be completed and billed to the customer by Access Point, Inc. Calls cannot be sent to other carriers for completion or billing.
5. The 4,000 domestic long distance minutes included with the circuit must be used for calls on the circuit. They cannot be used by, shared with, or applied to, any other circuit, service or location.
6. Installation fee includes installing the circuit and the connecting/testing of the Access Point supplied hardware.
7. Access Point equipment must be returned at the end of term agreement.

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Directory Assistance

A Customer may obtain Directory Assistance in determining telephone numbers within its local calling area by calling the Directory Assistance operator.

3.2.1 Each call to Directory Assistance will be charged as follows:

Per Call

See Rate Schedule Attachment

The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

3.2.2 A credit will be given for calls to Directory Assistance as follows:

- * The Customer experiences poor transmission or is cut-off during the call; or
- * The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative within 24 hours of occurrence.

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**3.3 Operator Assistance**

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. Rates applicable to the following services are:

Third Number Billing - Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls - Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

Calling Cards - Provides the Customer with the capability to place a call using a calling card of an Interexchange Carrier with or without the assistance of an operator.

Person to Person - Calls completed with the assistance of any operator to a particular Station and person specified by the Caller. The call may be billed to the called party.

Station to Station - Calls completed with assistance of an operator to a particular Station. The call may be billed to the called party.

General Assistance - The Customer has the option to request general information from the operator, such as dialing instructions, country or city codes, area code information and Customer Service 800 Telephone numbers, but does not request the operator to complete a call.

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.3 Operator Assistance, (Cont'd.)

3.3.1 Busy Line Verification and Interrupt Service - Service is currently not available. Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the customer with the following options:

3.3.1.1 Busy Line Verification - Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.

3.3.1.2 Busy Line Verification with Interrupt - The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

3.3.1.3 Rates: Rates for Busy Line Verification and Interrupt Service will apply under the following circumstances:

3.3.1.3.1 The operator verifies that the line is busy with a call in progress.

3.3.1.3.2 The operator verifies that the line is available for incoming calls.

3.3.1.3.3 The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption, charges are set forth in Section 7.

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**3.4 Directory Listings**

The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant local exchange service provided in the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listings of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing.

- 3.4.1 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is made.
- 3.4.2 The Company may refuse a listing which is known to constitute a legally authorized or adopted name, obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- 3.4.3 Each listing must be designated Government or Business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential Section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules and respect thereto.

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.4 Directory Listings, (Cont'd.)

3.4.4 In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

3.4.5 Directory listings are provided in connection with each Customer service as specified herein.

3.4.5.1 Primary Listing - A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.

3.4.5.2 Additional Listings - In connection with business service, additional listings are available only in the names of the Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified in Section 3.4.5.8.

3.4.5.3 Non-published Listings - Listings that are not printed in directories nor available from Directory Assistance. A Non-published Telephone Service will be furnished, at the Customer's request, providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2.1.4. Rates for Non-published listings are specified in Section 7.

3.4.5.4 Non-listed Numbers - A Non-listed number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party. Charges for Non-listed numbers are specified in Section 7.

3.4.5.5 Foreign Listings - Where available, a listing in a telephone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific local exchange carrier providing the Foreign Listing.

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.4 Directory Listings, (Cont'd.)

3.4.5 (cont'd.)

3.4.5.6 Alternate Call Listings - Where available, a listing which references a telephone number which is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls.

3.4.5.7 Reference Listings - A listing including additional telephone numbers of the same or another customer to be called in the event there is no answer from the Customer's telephone. Charges for reference listings are specified in Section 7.

3.4.5.8 Recurring Charges - Monthly Recurring Charges associated with Directory Listings are set forth in rate schedule attachments.

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.5 Emergency Services

Both Basic and Enhanced 911 (E911) allow Customers to reach appropriate emergency services including police, fire and medical services. Subject to availability, Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service Answering Point (PSAP).

3.6 Presubscriptions-2 (PIC-2)

PIC-2 allows Customers to presubscribe to their carrier of choice for intraLATA calls, without dialing the Access Code. The rates specified in Section 7 will apply each time the Customer requests a change to their intraLATA PIC, subsequent to the initial designation.

3.7 Telecommunications Relay Service (TRS)

When required by the Commission, the Company will participate in telephone relay service for handicapped or hearing impaired Customers. A rate for TRS established by the State will be assessed to the end-user. This fee will comply with all state regulations and requirements.

3.8 Excessive Short Duration Calls

If 15% or more of 1+ Long Distance and 8xx Toll Free domestic completed calls are equal to or less than 6 seconds in length, during any Billing Cycle, there will be an additional charge of \$0.01 per Short Duration Call, for the number of calls above 15%.

(N)
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(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.9 Carrier Presubscription

(N)

3.9.1 General

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier which the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an IntraLATA or InterLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

3.9.2 Presubscription Options - Customers may select the same carrier or separate carriers for intraLATA and interLATA long distance. The following options for long distance Presubscription are available:

Option A: Customer selects the Company as the presubscribed carrier for IntraLATA and InterLATA toll calls subject to presubscription.

Option B: Customer may select the Company as the presubscribed carrier for IntraLATA calls subject to presubscription and some other carrier as the presubscribed carrier for interLATA toll calls subject to presubscription.

Option C: Customer may select a carrier other than the Company for intraLATA toll calls subject to presubscription and the Company for interLATA toll calls subject to presubscription.

Option D: Customer may select the carrier other than the Company for both intraLATA and interLATA toll calls subject to presubscription

Option E: Customer may select two different carriers, neither being the Company for intraLATA and interLATA toll calls. One carrier to be the Customer's primary intraLATA interexchange carrier. The other carrier to be the Customer's primary interLATA interexchange carrier.

Option F: Customer may select no presubscribed carrier for intraLATA or interLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code to route all intraLATA interLATA toll calls to the carrier of choice for each call.

(N)

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.9 Carrier Presubscription, (Cont'd.)

(N)

3.9.3 Rules and Regulations

Customers of record will retain their primary interexchange carrier(s) until they request that their dialing arrangements be changed.

Customers of record or new Customers may select either Options A, B, C, D, E or F for intraLATA or interLATA Presubscription.

Customers may change their selected Option and/or presubscribed toll carrier at any time subject to charges specified in 3.9.5 below.

3.9.4 Presubscription Procedures

A new Customer will be asked to select intraLATA and interLATA toll carriers at the time the Customer places an order to establish local exchange service with the Company. The Company will process the Customer's order for service. All new Customers' initial requests for intraLATA toll service presubscription shall be provided free of charge.

If a new Customer is unable to make selection at the time the new Customer places an order to establish local exchange service, the Company will read a random listing of all available intraLATA and interLATA carriers to aid the Customer in selection. If selection is still not possible, the Company will inform the Customer that he/she will be given 90 calendar days in which to inform the Company of his/her choice for primary toll carrier(s) free of charge. Until the Customer informs the Company of his/her choice of primary toll carrier, the Customer will not have access to long distance services on a presubscribed basis, but rather will be required to dial a carrier access code to route all toll calls to the carrier(s) of choice. Customers who inform the Company of a choice for toll carrier presubscription within the 90 day period will not be assessed a service charge for the initial Customer request.

Customers of record may initiate a intraLATA or interLATA presubscription change at any time, subject to the charges specified in 5.11.5 below. If a Customer of record inquires of the Company of the carriers available for toll presubscription, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection.

(N)

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.9 Carrier Presubscription, (Cont'd.)

(N)

3.9.5 Presubscription Charges

A. Application of Charges

After a Customer's initial selection for a presubscribed toll carrier and as detailed in above, for any change thereafter, an Presubscription Change Charge, as set for the below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

B. Nonrecurring Charges

Per business or residence line, trunk, or port:

See Current Rates

Customers who do not choose a long distance carrier

See Current Rates

(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.10 Custom Billing Reports

3.10.1 Custom Billing Services - Monthly

Requests for special billing services that are not currently identified as options in the Access Point, Inc. billing system will require an additional fee identified below.

3.10.2 Billing Report Changes

Any modification of billing formats.

3.10.3 Bill Image CD Copy

PDF image of the bill placed on a CD.

3.10.4 Call Detail CD Copy

Call detail in comma delimited format placed on a CD. There is a set up fee for this service.

3.10.5 Call Detail E-Mail File

Call detail in comma delimited format e-mailed on a monthly basis.

(N)

(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.11 Common Charges

(N)

3.11.1 Maintenance Work Charge

Premise visit that requires maintenance of service.

3.11.2 Inside Wiring Voice/Data service - Option 1

Installation of inside wiring for a voice/data solution requires CAT 5e PVC cable. This fee includes a visit charge and jack termination with cable up to 300 ft.

3.11.3 Inside Wiring Voice/Data service - Option 2

Installation of inside wiring for a voice/data solution requires CAT 5e Plenum cable. This fee includes a visit charge and jack termination with cable up to 300 ft.

3.11.4 D-MARC Extension Voice/Data Service

Up to 300 ft, d-marc extension using CAT 5e Plenum cable with jack termination, includes site visit.

3.11.5 Missed Appointment Fee

When customer is not present to receive installation or other work related to a service order that results in a premise visit.

3.11.6 Customer Premise Site Survey (per location)

Applies with a premise visit occurs in order to conduct a visual inspection of the facility, gather and record information necessary to complete design of customer solution.

(N)

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.12 POTS Service

3.12.1 New Line Install

Installation is to D-Marc only. A separate charge applies to jacks/wiring.

3.12.2 Change Fee

Changes to Existing POTS service which includes class of service change, feature changes, listing changes, disconnects, etc. This fee is per request and when changes are made to pending new service requests. A separate charge applies for jacks and wiring.

3.12.3 Change Fee (post-FOC)

Applies to customer requests to modify an order that is in process after a FOC has been delivered.

3.12.4 Traffic Study

Measures the amount of traffic a line receives, also known as a busy line study.

3.12.5 Busy Line Verification

This charge applies when end users request customer service to verify if a line called is busy.

3.12.6 Jacks and Wiring

The installation of new telephone jack and the wiring to support it. Applies to inside wiring beyond the d-marc in a building, whether a new or existing structure.

3.12.7 Premise Work Charge

Applies when a post-installation site visit to the customer's premise is required. Does not apply to maintenance or repair visits.

3.12.8 Dual Service

Applies when local phone service is being transferred to a new location and the customer requests that service be operating at both locations for a temporary period. Service capability is limited by geographic area.

(N)

(N)

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.13 T-1 Service

3.13.1 Customer Premise - Site Visit

Installation of API supplied equipment at customer site, includes testing, activation, and tune-up when applicable.

3.13.2 T-1 Change Fee

Changes to existing T-1 service which includes reconfiguration, adding new service to existing T-1, disconnects to the T-1. This fee is per request.

3.13.3 T-1 Feature Change

Applies to adding, removing or modifying features. It does not include charges for additional service being ordered.

3.13.4 Order Modification Fee (pre-FOC)

Applies to customer requests to modify an order that is in process prior to an FOC being delivered.

3.13.5 Order Modification Fee (post-FOC)

Applies to customer requests to modify an order that is in process after an FOC has been delivered.

3.13.6 Order Cancellation Fee (post-FOC)

Applies to customer requests to cancel an order that is in process after an FOC has been delivered.

3.13.7 After Hours Activation

Applies when customer requests to activate or turn-up a T-1 outside of normal business hours of 8:00 am to 5:00 pm. This service charge applies per T-1 circuit and is available during 6:30 am to 8:00 am and 5:00 pm to 7:00 pm local time.

(N)

(N)

LOCAL EXCHANGE SERVICES

SECTION 4 – PROMOTIONAL OFFERINGS

4.1 Promotional Offerings

The Company, from time to time, may make promotional offerings to its service which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offering and the locations where the offerings are made.

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LOCAL EXCHANGE SERVICES

SECTION 5 – INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

5.1 Individual Case Basis (ICB) Arrangements

Competitive pricing arrangements at negotiated rates may be furnished on an individual case basis (ICB) in response to request by customers to API, for proposals or for competitive bids. Service offered under this tariff provision will be provided to the Customer pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of this tariff. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis.

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LOCAL EXCHANGE SERVICES

SECTION 6 – RESIDENTIAL SERVICE OFFERINGS

6.1 Local Line –Residence¹

(T)

Local Line -Residence provides the Customer with a single, voice-grade, DTMF communications channel. Each Local Line will include a telephone number, as well as access to the services specified in Section 3.1.

6.1.1 Definition of Terms

6.1.1.1 Residence Service is that service furnished in private homes or apartments, including all parts of the subscriber's domestic establishment, for domestic use and not for substantial occupational use; in the study of a clergyman located in a church, in college fraternity or sorority houses, college dormitories, convents and monasteries for domestic rather than occupational use in residential quarters.

6.1.2 Local Line Residence Service Plans

Local Line -Residence is offered as a flat usage based via three service options. These options are set forth below. In addition to the Monthly Recurring Charges, the Customer will be charged applicable per call rates as set forth in Section 7.

Option 1: Option 1 rates are postalized rates (single rate regardless of mileage associated with intraLATA call). There is a peak and off peak rate (see Section ----for definition of peak and off-peak). Option 1 Toll Rates mirror the customer's local service usage rates. Therefore the customer is billed one rate for both local and toll calls.

Option 2: Option 2 establishes a postalized peak and non-peak rate for all non-local calls.

Option 3: Option 3 establishes a peak and non-peak rate based upon the Customer's dialing pattern. For example, all calls made within a LATA dialing seven (7) digits will have a distinct rate from those calls made within a LATA dialing eleven (11) digits.

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)

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(N)

LOCAL EXCHANGE SERVICES

SECTION 6 – RESIDENTIAL SERVICE OFFERINGS, (CONT'D.)

6.1 Local Line –Residence¹, (Cont'd.)

(T)

6.1.3 Rates and Charges

6.1.3.1 Directory Assistance: The rates in Section 7 will apply.

6.1.3.2 Operator Assistance: The rates in Section 7 will apply.

6.1.3.3 Directory Listings: The rates in Section 7 will apply.

6.1.3.4 800 Service: The rates in Section 7 will apply.

6.1.4 Promotional Offerings

The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made.

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)

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(N)

LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES**7.1 Local Lines Rates¹****(T)****7.1.1 Business Rates**

	<u>Non-Recurring</u>
Line Connection Charge (per Line, ANI)	\$0.00
Account Changes Moves, Changes, Additions, per change	\$0.00
Account Changes, per billing record change	\$0.00
PIC-2 Change, per line	\$0.00
Line Restoral Charge	\$0.00
Suspension of Service Restoral Charge	\$0.00
Service Call, per trouble visit	\$0.00
Premise Visit, per service conversion	\$0.00
	<u>Recurring</u>
Local Line Charge, per Line, ANI)	\$0.00
Account Changes Moves, Changes, Additions, per change	\$0.00
Account Changes, per billing record change	\$0.00
PIC-2 Change, per line	\$0.00
Line Restoral Charge	\$0.00
Suspension of Service Restoral Charge	\$0.00
Service Call, per trouble visit	\$0.00
Premise Visit, per service conversion	\$0.00

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)
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(N)

LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.1 Local Lines Rates¹, (Cont'd.)

(T)

7.1.1 Business Rates, (cont'd.)

<u>Optional Features</u>	<u>Recurring</u>	<u>Non-Recurring</u>
Call Forwarding	\$0.00	\$0.00
Call Pick-up	\$0.00	\$0.00
Call Transfer	\$0.00	\$0.00
Call Waiting	\$0.00	\$0.00
Code Restriction	\$0.00	\$0.00
Three-Way Calling	\$0.00	\$0.00
Six-Way Calling	\$0.00	\$0.00
Caller ID	\$0.00	\$0.00
Project Account Codes (verified)	\$0.00	\$0.00
Project Account Codes (non-verified)	\$0.00	\$0.00
Voice Mail	\$0.00	\$0.00
 <u>Surcharges</u>	 <u>Maximum</u>	 <u>Per Call</u>
Directory Assistance Interstate InterLATA	\$4.00	\$1.99
Directory Assistance Local and IntraLATA	\$4.00	\$1.99
 Operator Assistance		
Third Number Billing		\$0.00
Collect Calling		\$0.00
Person to Person		\$0.00
Station to Station		\$0.00
General Assistance		\$0.00
Busy Line Verification		\$0.00
Busy Line Interrupt		\$0.00

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)
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(N)

LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.1 Local Lines Rates¹, (Cont'd.)

(T)

7.1.1 Business Rates, (cont'd.)

	Maximum Rates	
	<u>Recurring</u>	<u>Non-Recurring</u>
Directory Listings		
Additional Listing (Per Listing)	\$4.00	\$20.00
Non-Listed Number (Per Number)	\$4.00	\$20.00
Non-Published Number (Per Number)	\$7.00	\$20.00
Alternate Listing	\$5.00	
Reference Listing	\$5.00	
Non-Recurring Charge, Per Number Assigned		\$20.00
Monthly Recurring Charge, Per Number Assigned	\$5.00	
	Current	
	<u>Recurring</u>	<u>Non-Recurring</u>
Director Listings		
Additional Listing (Per Listing)	\$2.30	\$10.00
Non-Listed Number (Per Number)	\$3.50	\$10.00
Non-Published Number (Per Number)	\$5.50	\$10.00
Alternate Listing	\$0.00	
Reference Listing	\$0.00	
Non-Recurring Charge, Per Number Assigned		\$0.00
Monthly Recurring Charge, Per Number Assigned	\$0.00	

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)
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(N)

 LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.1 Local Lines Rates¹, (Cont'd.)

(T)

7.1.2 Residential Rates

	<u>Non-Recurring</u>
Line Connection Charge (per Line, ANI)	\$0.00
Account Changes Moves, Changes, Additions, per change	\$0.00
Account Changes, per billing record change	\$0.00
PIC-2 Change, per line	\$0.00
Line Restoral Charge	\$0.00
Suspension of Service Restoral Charge	\$0.00
Service Call, per trouble visit	\$0.00
Premise Visit, per service conversion	\$0.00
	<u>Recurring</u>
Local Line Charge, per Line, ANI)	\$0.00
Account Changes Moves, Changes, Additions, per change	\$0.00
Account Changes, per billing record change	\$0.00
PIC-2 Change, per line	\$0.00
Line Restoral Charge	\$0.00
Suspension of Service Restoral Charge	\$0.00
Service Call, per trouble visit	\$0.00
Premise Visit, per service conversion	\$0.00

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)

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(N)

LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.1 Local Lines Rates¹, (Cont'd.)

(T)

7.1.2 Residential Rates, (cont'd.)

<u>Optional Features</u>	<u>Recurring</u>	<u>Non-Recurring</u>
Call Forwarding	\$0.00	\$0.00
Call Pick-up	\$0.00	\$0.00
Call Transfer	\$0.00	\$0.00
Call Waiting	\$0.00	\$0.00
Code Restriction	\$0.00	\$0.00
Three-Way Calling	\$0.00	\$0.00
Six-Way Calling	\$0.00	\$0.00
Caller ID	\$0.00	\$0.00
Project Account Codes (verified)	\$0.00	\$0.00
Project Account Codes (non-verified)	\$0.00	\$0.00
Voice Mail	\$0.00	\$0.00
 <u>Surcharges</u>	 <u>Maximum</u>	 <u>Per Call</u>
Directory Assistance Interstate InterLATA	\$4.00	\$1.99
Directory Assistance Local and IntraLATA	\$4.00	\$1.99
 Operator Assistance		
Third Number Billing		\$0.00
Collect Calling		\$0.00
Person to Person		\$0.00
Station to Station		\$0.00
General Assistance		\$0.00
Busy Line Verification		\$0.00
Busy Line Interrupt		\$0.00

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)
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(N)

LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.1 Local Lines Rates¹, (Cont'd.)

(T)

7.1.2 Residential Rates, (cont'd.)

	Maximum	
	<u>Recurring</u>	<u>Non-Recurring</u>
Directory Listings		
Additional Listing (Per Listing)	\$4.00	\$5.25
Non-Listed Number (Per Number)	\$4.00	\$5.25
Non-Published Number (Per Number)	\$7.00	\$5.25
Alternate Listing	\$5.00	
Reference Listing	\$5.00	
Non-Recurring Charge, Per Number Assigned		\$20.00
Monthly Recurring Charge, Per Number Assigned	\$5.00	
	Current	
	<u>Recurring</u>	<u>Non-Recurring</u>
Directory Listings		
Additional Listing (Per Listing)	\$2.30	\$5.25
Non-Listed Number (Per Number)	\$3.50	\$5.25
Non-Published Number (Per Number)	\$5.50	\$5.25
Alternate Listing	\$0.00	
Reference Listing	\$0.00	
Non-Recurring Charge, Per Number Assigned		\$0.00
Monthly Recurring Charge, Per Number Assigned	\$0.00	

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)
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(N)

LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.2 Standard Residence Local Exchange¹

(T)

Services provided in this tariff section are available on an Resale Service basis. Local Resale Services are provided through the use of resold switching and transport facilities obtained from Other Telephone Companies.

The rates, terms and conditions set forth in the section are applicable where the Company provides specified local exchange services to Customers through resale of BellSouth local exchange services. The rates, terms and conditions set forth in this Section 12 are not applicable to the Company's provision of service within the service area of any other incumbent local exchange carrier or where the Company provides service, in whole or in part, over its own facilities (OnNet). The rates, terms and conditions set forth in this Section 12 are available on a retail basis only and will not be provided for resale to any other carrier.

All rates set forth in this Section 12 are subject to change and may change by the Company pursuant to notice requirements established by the South Carolina Public Service Commission. The rates, terms and conditions set forth in this Section 12 are applicable as of the effective date hereof and will not apply to any Customer whose services may have been provisioned through resale of BellSouth's local exchange services, in whole or in part, prior to the effective date hereof.

¹ Effective January 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)
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(N)

LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.2 Standard Residence Local Exchange¹, (Cont'd.)

(T)

Standard Residence Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Residence Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Residence Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Nonrecurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

¹ Effective January 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)
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(N)

LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)**7.2 Standard Residence Local Exchange¹, (Cont'd.)****(T)****7.2.1 Monthly Recurring Charges**

The following charges apply to Standard Residence Local Exchange Services lines per month. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis.

Rate Group	Flat Rate	Optional Calling Plan A*	Optional Calling Plan B**	Optional Calling Plan C***
Group 1	\$13.02	\$32.30	\$7.60	\$47.50
Group 2	\$13.44	\$32.30	\$7.60	\$47.50
Group 3	\$13.87	\$32.30	\$7.60	\$47.50
Group 4	\$14.30	\$32.30	\$7.60	\$47.50
Group 5	\$14.73	\$32.30	\$7.60	\$47.50
Group 6	\$15.15	\$32.30	\$7.60	\$47.50
Group 7	\$15.58	\$32.30	\$7.60	\$47.50

* Optional Calling Plan A includes unlimited Optional Calling Features as defined in Section 7.8 of this tariff.

** Optional Calling Plan 8 calls will be billed based upon the measured rates found in Section 7.23 (B) of this tariff.

*** Optional Calling Plan C includes all services provided in Optional Calling Plans A & 8.

¹ Effective January 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)
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(N)

LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)**7.2 Standard Residence Local Exchange¹, (Cont'd.)****(T)****7.2.2 Other Monthly Recurring Charges****(A) End-User Common Line (EUCL) Recovery Charge**

The following charge applies to recovery of End User Common line charges billed to the Company by the Incumbent LEC.:

Single Line Customer, Per Line	\$3.50
Multiline Customer, Per Line	\$3.50

(B) Hunting (a/k/a Rotary or Grouping)

The following charges apply to Standard Residence Local exchange lines equipped with Hunting. Rates vary based on Rate Group.

Rate Group	Hunting Per Line
Rate Group 1	\$6.51
Rate Group 2	\$6.73
Rate Group 3	\$6.94
Rate Group 4	\$7.15
Rate Group 5	\$7.36
Rare Group 6	\$7.58
Rate Group 7	\$7.79

¹ Effective January 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

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(N)

LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)**7.2 Standard Residence Local Exchange¹, (Cont'd.)****(T)****7.2.3 Usage Sensitive Charges and Allowances****(A) Flat Rate Service**

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

(B) Optional Calling Plan A, B and C

Customers subscribing to Optional Calling Plan A, R and C may select one of the following usage packages which are in addition to the access line rate:

- (1) Option I - No usage allowance provided. Charges for calls terminating in the basic service area will not exceed \$15.00 per line per month.

Per Line, Per Month	\$0.00
---------------------	--------

- (2) Option II - An allowance is applied to calls placed from the Customer's line to locations in the basic and expanded service area. Customers will receive a 20% discount o- total usage.

Per Line, Per Month	\$1.90
---------------------	--------

- (3) Option III - Customers receive unlimited local calling within the Optional Calling Plan area.

Per Line, Per Month	\$28.50
---------------------	---------

¹ Effective January 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)**|****(N)**

LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)**7.2 Standard Residence Local Exchange¹, (Cont'd.)****(T)****7.2.3 Usage Sensitive Charges and Allowances, (cont'd.)****(B) Optional Calling Plan A, B and C, (continued)**

Local usage in excess of allowances specified for the above packages will be billed in arrears. Usage is billed on a per call basis. Usage is billed in one (1) minute increments with partial minutes counting as one (1) full minute. Peak period rates apply from 8 AM to 5 PM Monday through Friday (excluding holidays), Off-Peak period rates apply to all other times.

	PEAK		OFF-PEAK	
Mileage Band	Initial Minute	Additional Minute	Initial Minute	Additional Minute
Basic Service Area	\$0.0190	\$0.0190	\$0.0095	\$0.0095
Extended Service Area	\$0.1140	\$0.1140	\$0.0057	\$0.0057

¹ Effective January 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)
|
(N)

LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)**7.2 Standard Residence Local Exchange¹, (Cont'd.)****(T)****7.2.4 Non-Recurring Charges**

Non-recurring charges apply to each line installed for the Customer. Non-recurring charges are in addition to applicable service order charges contained in Section 4 of this tariff. All such charges will appear on the next bill following installation of the service.

A separate non-recurring per line charge will apply where the Customer currently has service from the Incumbent LEC and requests an "As-Is" changeover of all current service(s) and features from the Incumbent LEC to the Company without any changes in such service or features. This Change Over Charge applies in lieu of the nonrecurring charges listed in the table below.

Non-recurring charges for installation of Residential lines are:

First Line	\$40.00
Each Additional Line(1)	\$18.00
"As-Is" Change Over, Per Line	TBD

NOTES: (1) Additional Line installation charges apply only when 2 or more lines are installed at the same time and at the same Customer Premises.

¹ Effective January 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)
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(N)

LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.3 Standard Business Local Exchange¹

(T)

Standard Business Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Business Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided- Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

¹ Effective January 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)
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(N)

LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)**7.3 Standard Business Local Exchange¹, (Cont'd.)****(T)****7.3.1 Monthly Recurring Charges**

The following charges apply to Standard Business Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis.

Rate Group	Flat Rate	Message Rate *	Optional Calling Plan A**
Group 1	\$13.02	\$32.30	\$7.60
Group 2	\$13.44	\$32.30	\$7.60
Group 3	\$13.87	\$32.30	\$7.60
Group 4	\$14.30	\$32.30	\$7.60
Group 5	\$14.73	\$32.30	\$7.60
Group 6	\$15.15	\$32.30	\$7.60
Group 7	\$15.58	\$32.30	\$7.60

* Message Rate calls will be billed based upon the message rates found in Section 7.3.3.(B) of this tariff.

** Optional Calling Plan A calls will be billed based upon the measured rates found in Section 7.3.3.(C) of this tariff.

¹ Effective January 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)
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(N)

LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)**7.3 Standard Business Local Exchange¹, (Cont'd.)****(T)****7.3.2 Other Monthly Recurring Charges****(A) End-User Common Line (EUCL) Recovery Charge**

The following charge applies to recovery of end user Common Line charges billed to the Company by the Incumbent LEC:

Single Line Customer, Per Line	\$3.50
Multiline Customer, Per Line	\$6.97

(B) Hunting (a/k/a Rotary or Grouping)

The following charges apply to Standard Business Local Exchange lines equipped with Hunting. Rates vary based on Rate Group:

Rate Group	Hunting Per Line
Rate Group 1	\$10.12
Rate Group 2	\$10.12
Rate Group 3	\$10.12
Rate Group 4	\$10.12
Rate Group 5	\$10.12
Rate Group 6	\$10.12
Rate Group 7	\$10.12

¹ Effective January 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)
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(N)

LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.3 Standard Business Local Exchange¹, (Cont'd.)

(T)

7.3.3 Usage Sensitive Charges and Allowances

(A) Flat Rate Service

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

(B) Message Rate Service

Customers subscribing to Message Rate Service will receive a usage allowance of 50 messages per month. This allowance is applied to local calls placed from the Customer's Line. Local usage in excess of the allowance will be billed in arrears. Local usage is billed on a per call basis.

Per Local Call

\$0.114

¹ Effective January 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)
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(N)

LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)**7.3 Standard Business Local Exchange¹, (Cont'd.)****(T)****7.3.3 Usage Sensitive Charges and Allowances, (cont'd.)****(C) Business Optional Calling Plan A**

Customers subscribing to the Business Optional Calling Plan A may select one of the following usage packages:

- (1) Option I - No usage allowance provided. Charges for calls terminating in the basic service area will not exceed \$25.00 per line per month.

Per Line, Per Month	\$0.00
---------------------	--------

- (2) Option II - An allowance is applied to calls placed from the Customer's line to locations in the basic and expanded service area. Customers will receive a 20% discount on total usage.

Per Line, Per Month	\$1.90
---------------------	--------

- (3) Option III - Customers receive a \$20.00 usage allowance each month. This allowance is applied to calls placed from the Customer's line to locations in the basic service area. In addition, Customers will receive a 50% discount on local usage based upon the rates provided in the table below.

Per Line, Per Month	\$19.00
---------------------	---------

¹ Effective January 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

**(N)
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(N)**

LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)**7.3 Standard Business Local Exchange¹, (Cont'd.)****(T)****7.3.3 Usage Sensitive Charges and Allowances, (cont'd.)****(C) Business Optional Calling Plan A**

Local usage in excess of allowances specified for the above packages will be billed in arrears. Usage is billed on a per call basis. Usage is billed in one (1) minute increments with partial minutes counting as one (1) full minute. Peak period rates apply from 8 AM to 8 PM Monday through Friday (excluding holidays) Off-Peak period rates apply to all other times.

Mileage Band	PEAK		OFF-PEAK	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute
Basic Service Area	\$0.0190	\$0.0190	\$0.0095	\$0.0095
Extended Service Area	\$0.1140	\$0.1140	\$0.0057	\$0.0057

¹ Effective January 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)
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(N)

LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.3 Standard Business Local Exchange¹, (Cont'd.)

(T)

7.3.4 Non-Recurring Charges

Non-recurring charges apply to each line installed for the Customer. Non-recurring charges are in addition to applicable service order charges contained in Section 4 of this tariff. All such charges will appear on the next bill following installation of the service.

A separate non-recurring per line charge will apply where the Customer currently has service from the Incumbent LEC and requests an "As-Is" changeover of all current service(s) and features from the Incumbent LEC to the Company without any changes in such service or features. This Change Over Charge applies in lieu of the nonrecurring charges listed in the table below.

Non-recurring charges for installation of Residential lines are:

First Line	\$64.00
Each Additional Line(1)	\$26.00
"As-Is" Change Over, Per Line	TBD

NOTES: (1) Additional Line installation charges apply only when 2 or more lines are installed at the same time and at the same Customer Premises.

¹ Effective January 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)
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(N)

LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.4 Pre-Paid Residence and Business Local Exchange Service¹

(T)

Prepaid Local Exchange Service provides Residence and Business Customers with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Prepaid Local exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. Hunting is not permitted as an optional feature with Prepaid Local Exchange Service.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided.

With Pre-Paid Local Exchange Service, Customers are allowed:

- 1) unlimited calling within the local exchange calling area (no extended area service or expanded local service provided).
- 2) access to emergency agencies through 911
- 3) access to toll-free numbers (e.g., 1-800,888)
- 4) access to the local operator by dialing "0-"

All other local and long distance services are blocked. Long distance calls placed through and operator may not be billed to the Customer's line directly, on a collect basis or as a third party billing recipient.

¹ Effective January 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)
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(N)

LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)**7.4 Pre-Paid Residence and Business Local Exchange Service¹, (Cont'd.)****(T)****7.4.1 Rates and Charges**

Service is offered on a flat rate prepaid basis only. No usage or per call charges apply. All non-recurring charges must be paid prior to activation in addition to recurring charges for the first service period. Recurring charges must be pre-paid in order for service to continue uninterrupted into the next service period.

(A) Recurring Charges

Recurring charges vary based on the number of service periods which are pre-paid by the Customer. Each service period consists of seven days. Customers may pay for more than one service period in advance.

	Residence	Business
1 Service Period	TBD	TBD
2 -4 Service Periods	TBD	TBD
5 or More Periods	TBD	TBD

(B) Non-Recurring Charges

Customers are billed a one-time Activation Fee for each Prepaid Local Exchange Service line. This Activation Fee is in lieu of any installation or service order charges that may be listed elsewhere in this tariff. The Activation Fee also applies when a Customer's service is interrupted due to non-payment of charges for the next service period.

	Residence	Business
Activation Fee, Per Line	TBD	TBD

¹ Effective January 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

**(N)
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(N)**

LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)**7.5 Residence and Business PBX Trunk Service¹****(T)**

PBX Trunk service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Trunks are provided for connection of Customer-provided private branch exchanges (PBX) or other station equipment to the public switched telecommunications network.

PBX Trunk's are available to Business and residence Customers as Inward, Outward or Two-Way combination trunks where services and facilities permit. Each PBX Trunk is provided with touch tone signaling at no additional charge. An optional per trunk Hunting feature is available for Customers which routes a call to the next idle trunk in a prearranged group (see Sections 7.2 and 7.3).

PBX Trunks may also be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges (see Section 7.6).

Rate Group	FLAT RATE			
	PBX**	DID Combination	Message Rate PBX**	Optional Calling Plan PBX Only ***
Group 1	\$13.02	\$32.30	\$7.60	\$47.50
Group 2	\$13.44	\$32.30	\$7.60	\$47.50
Group 3	\$13.87	\$32.30	\$7.60	\$47.50
Group 4	\$14.30	\$32.30	\$7.60	\$47.50
Group 5	\$14.73	\$32.30	\$7.60	\$47.50
Group 6	\$15.15	\$32.30	\$7.60	\$47.50
Group 7	\$15.58	\$32.30	\$7.60	\$47.50

* Optional Calling Plan A calls will be billed based upon the measured rates found in Section 7.3.3.(C) of this tariff.

** These rates are applicable for all Inbound, Outbound and Combined PBX Trunks as well as inbound only DID Trunks.

¹ Effective January 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)
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(N)

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LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)**7.6 Direct Inward Dialing (DID) Service¹****(T)**

Direct Inward Dialing ("DID") permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary 'minks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer's location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

The following charges apply to Customers subscribing to DID service provided by the Company. These charges are in addition to recurring and non-recurring charges for PBX Trunks as shown in Section 7.5 of this tariff. The Customer will be charged for the number of DID Number Blocks (20 numbers per' block) regardless of the number of DID numbers utilized out of the available 20 numbers.

	Installation Charge	Monthly Recurring
Establish Trunk Group and Provide 1 st Block of 20 DID Numbers	\$50.00	\$3.80
Each Additional Block of 20 DID Numbers	\$15.00	\$3.80
DID Trunk Termination:		
Per Inward Only Trunk	\$90.00	\$28.50
Per Combination Trunk	\$250.00	\$42.75
Dial Tone Multifrequency Pulsing Option, Per Trunk	NA	\$7.13
Automatic Intercept Service, Per Number Referred	\$16.00	NA

¹ Effective January 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

**(N)
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(N)**

LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.7 Access Lines for Customer Provided Pay Telephones¹

(T)

7.7.1 General

The Company provides access lines ("CPPT Lines") for connection of Aggregator provided Pay Telephone equipment to the public switched network.. CPPT Lines provide the Aggregator with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. CPPT Lines are provided on a single party (individual) basis only. No multi-party lines are provided.

Recurring charges for CPPT lines are billed monthly in advance. Usage charges, if applicable are billed in arrears, Usage charges may apply for calls placed from the CPPT Line subscribed to by the Aggregator. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

¹ Effective January 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)
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(N)

LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.7 Access Lines for Customer Provided Pay Telephones¹, (Cont'd.)

(T)

7.7.2 Regulations

- (A) CPPT Lines will be provided only to Aggregators certificated by the South Carolina Public Service Commission. Proof of certification is required prior to installation of service, Service will be disconnected should the Company determine that the Aggregator is no longer certified or has had certification revoked for any reason.
- (B) The Aggregator is responsible for all local and long distance usage charges billed to the CPPT Line. These charges included, but are not limited to, any operator charges for calls billed to the line on a collect or third party basis in the event that the Aggregator does not subscribe to blocking and screening features offered in Section 5.10.4 of this tariff.
- (C) Unless otherwise permitted by Commission rule or order, only one Pay Telephone instrument may be connected to each CPPT line.
- (D) Unless otherwise permitted by or operator assisted calls must be routed to the Company's operators.
- (E) Aggregators subscribing to the Company's CPPT Lines are responsible for compliance with the Commission's "Regulations for Operator and Pay Telephone Services" as adopted in Docket No. U-2 13322 and any other rules or regulations the Commission may require.

7.7.3 Rates and Charges

Service is provide at Business Flat Rate Local Exchange Service rates and charges as specified in Section 7 of this tariff. Each Access Line is provided with touch-tone signaling at no additional charge. Calls placed to Directory Assistance from CPPT Lines will be billed to the Customer at rates arid charges found in Section 7 of the tariff.

¹ Effective January 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)
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(N)

LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.7 Access Lines for Customer Provided Pay Telephones¹, (Cont'd.)

(T)

7.7.4 Optional Features

The following optional features are provided with One Source Access Line service:

- (A) Unrestricted Service - No blocking or screening provided.

Unrestricted, Per Outward Line	NC
Unrestricted, Per Two-way Line	NC

- (B) Screening Option A - With this option, an Access Line is equipped with operator screening. In addition, calls to 01 1+ international direct distance dialed numbers outside the North American Numbering Plan are blocked.

Screening Option A, Per Outward Line	\$2.85
Screening Option A, Per Two-Way Line	\$2.85

- (C) Screening Option B - With this option, an Access Line is equipped with operator screening, blocking of calls to 0 11 1 -international direct distance dialed numbers outside the North American Numbering Plan are blocked, and blocking of calls to 1*900, seven digit local, 1+ Expanded Local Calling Area, 1+DDP and 976 calls.

Screening Option B, Per Outward Line	\$3.80
Screening Option 13, Per Two-way Line	\$3.80

- (D) Screening - With this option, an Access Line is equipped with operator screening, blocking of calls to 01 1+ international direct distance dialed numbers outside the North American Numbering Plan are blocked, and blocking of calls to 1k900, 1-1- Expanded Local Calling Area, and 976 calls.

Screening Option C, Per Outward Line	\$2..85
Screening Option C, Per Two-Way Line	\$2.85

¹ Effective January 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)
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(N)

LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.8 Optional Calling Features

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses iii some cases.

7.8.1 Features Offered on a Usage Sensitive Basis

The following features are available to all local exchange Business and Residence line Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the Per Feature Activation Charge shown in the following table each time a feature is used by the Customer. Customers may subscribe to these features on a monthly basis at their option to obtain unlimited use of these features for a fixed monthly charge.

All per call feature charges can be found in the respective products throughout the tariff.

(T)

(D)

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(D)

Denial of per call activation for Three-Way Calling, Call Return and Repeat Dialing from any line or trunk is available to Customers upon request at no additional charge.

SECTION 7 – CURRENT RATES, (CONT'D.)

(M)

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Material previously found on this page moved to Section 9, Original Page 117

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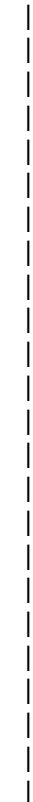
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LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

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(M)



(M)

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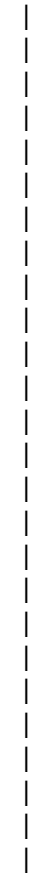
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LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

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LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.9 BusinessPoint

Monthly Service Fee per Line: BusinessPoint Basic - Zones 1-3**

(T)

Month to Month	\$41.80
1 Year Term	\$38.00
2 Year Term	\$37.00
3 Year Term	\$37.00

Usage Rate per Minute:

	<u>Local/Home Region</u>	<u>IntraLATA</u>
Basic	Included	\$0.059

Features:

BusinessPoint Basic includes any two Standard and/or Deluxe features.

Complimentary Features	No charge
Star Features, per occurrence	\$1.00
Standard Features, monthly fee per features, per line	\$5.00
Deluxe Features, monthly fee per feature, per line	\$7.50
Unlimited Feature Package, monthly fee per line	\$9.00
Toll Blocking Features	
Option 1	\$5.50
Option 2	\$5.50
Option 3	\$5.50
Option 4	No charge
Option 5	\$1.50
Option 6	\$3.50

** Related exchange designations for zones can be found in Section 3.1.1.A.

(N)

LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.10 BUSINESSPOINT Centrex¹

	Monthly Service Fee**				(T)
	Zone 1	Zone 2	Zone 3	Zone 3	
Month to Month	\$34.00	\$37.00	\$37.00	\$36.00	
One year term	\$31.00	\$34.00	\$34.00	\$33.00	
Two year term	\$30.00	\$33.00	\$33.00	\$31.00	
Home Region Calls				Per Minute Rate	
IntraLATA				\$0.039	
Intrastate				\$0.059	
Local Service Features:					
Star Features, per occurrence				\$1.00	
Standard Features, each per line monthly				\$5.00	
Deluxe Features, each per line monthly				\$7.50	
Basic Feature Package – Choose any three features, per line monthly				\$9.00	
Unlimited Feature Package:, per line monthly included				\$12.00	

¹ Effective January 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

** Related exchange designations for zones can be found in Section 3.1.1.A.

(N)

LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.11 Service Order and Change Charges¹

(T)

	Non-Recurring	
	<u>Residential</u>	<u>Business</u>
Local Line New Installation, 1 st line	\$40.00	\$67.00
Local Line New Installation, additional lines	\$15.00	\$15.00
Line Change Charge, 1 st line (moves, transfers)	\$25.00	\$40.00
Line Change charge, additional lines	\$10.00	\$18.00
Feature Add or Change Charge	\$8.00	\$20.00
Premises Work Charge, 1 st 30 minutes	\$25.00	\$45.00
Premises Work Charge, additional 15 minutes	\$12.50	\$15.00
Dual service per line (same dial tone at 2 locations)	\$20.00	\$24.00
Network usage traffic survey report, per line	\$25.00	\$25.00
Directory Listing Change Charge	\$5.00	\$5.00
Busy Line Verification	\$2.50	\$2.50
Jacks & Wiring – Prewire (1 st operation)	\$75.00	\$75.00
Jacks & Wiring – Prewire (ea. additional)	\$30.00	\$30.00
Jacks & Wiring – Installation/rearrange (1 st time)	\$85.00	\$85.00
Jacks & Wiring – Installation/rearrange (additional)	\$40.00	\$40.00
Maintenance repair or replace, 1 st hour	\$110.00	\$110.00
Maintenance repair or replace, additional hour	\$46.00	\$46.00

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)
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LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.12	Directory Assistance and Directory Listings			(N)
7.12.1	Directory Assistance			
	<u>Local Directory Assistance</u>	<u>Per query</u>		
	Direct dialed	\$1.99		
	Via operator	\$1.99		
7.12.2	Directory Listings			
		<u>Residential</u>	<u>Business</u>	
	Additional Listing (per listing)	\$2.30	\$2.30	
	Non-Listed Number (per number)	\$2.00	\$3.50	
	Non-Published Number (per number)	\$3.75	\$5.50	(N)

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LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.13 Universal Service Fund

(N)

The Universal Service Fund has been established to help pay for keeping local phone rates affordable for low income customers. The amount of the surcharge will be consistent with the rate set by the Commission from time to time.

7.14 Term Liability/Termination Charges

If the Customer terminates service prior to the end of the term, in part or in whole, then termination charges may apply. If a customer disconnects service prior to the fulfillment of the term plan contracted, then a termination liability will be due to the Company from the Customer. The termination liability charge will be the difference between the monthly rate for the highest term period which could have been satisfied prior to service discontinuance and the monthly rate for the selected commitment period multiplied by the actual number of months the plan has been in effect. The monthly rates used for this calculation will be those in effect at the time the service is disconnected.

7.15 Account Maintenance Fee

All Business Customers will be charged a monthly account maintenance fee on each monthly detailed invoice of \$3.95. If the customer has multiple invoices delivered to different service locations, a fee of \$1.95 will be charged for each detailed invoice. If the Customer elects to receive their monthly invoice electronically, the fee will be \$1.95 for both Single and Multi Location Business Customers Invoiced. The fee for Residential Customers is \$0.95.

7.15.1 Monthly Recurring Charges

Business Single Location	\$3.95
Business Multi Locations	\$1.95
Residential	\$0.95

(N)

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LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.16 Carrier Presubscription

(N)

Nonrecurring Charges

Per business or residence line, trunk, or port:	\$15.00
Customers who do not choose a long distance carrier	\$3.95

(N)

7.17 Reconnection Charge

A Reconnection Charge of \$25.00, or the highest allowed by law, will be assessed in accordance with the terms and conditions of this tariff and pursuant to South Carolina law and Commission regulations.

7.18 Return Check Charge

A charge of \$25.00 will be assessed for any check or other form of payment returned by the drawee bank or other financial institution for insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or financial institution. This charge will be assessed in addition to any charges assessed by the drawee bank or any other financial institution. If a Customer who has received a notice of discontinuance pays its bill with a check that is subsequently dishonored, the account status shall remain unpaid and the Company is not required to issue any additional notice before disconnecting service.

(C)

(C)

LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.19 Credit Card Convenience Fee

(N)

The Company will assess a Credit Card Convenience fee to recover certain costs associated with certain operational issues relating to the provisioning and billing of credit card services. This charge will apply when a Customer requests to pay their invoice via a credit card.

Credit Card Convenience Fees:	Monthly
\$100 & below	\$1.95
\$101 - \$200	\$3.00
\$201 - \$300	\$6.00
\$301 - \$400	\$9.00
\$401 - \$500	\$12.00
\$501 - \$600	\$15.00
\$601 – 700	\$18.00
\$701- 800	\$21.00
\$801 - \$900	\$24.00
\$901 - \$999	\$27.00
\$1000 & above	Multiply charge amount by .03
Example: \$1000 X .03 = \$30.00	

(N)

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 LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.20	PrimaryAccess-V				(N)
7.20.1	Installation Fee				
		<u>1 Year Term Plan</u>	<u>2 Year Term Plan</u>	<u>3 Year Term Plan</u>	
		\$750.00	\$500.00	\$0.00	
7.20.2	Monthly Feature Charges				
	Toll Free Number Fee		\$3.00 per number		
	Caller ID Name and Number		\$25.00 per circuit		
	Direct Trunk Overflow		\$50.00 per circuit (where available)		
	First 20 DID		Included		
	Additional DID		\$0.75 per DID		
7.20.3	PrimaryAccess-V T-1 Monthly Charge				
		<u>1 Year Term Plan</u>	<u>2 Year Term Plan</u>	<u>3 Year Term Plan</u>	
		\$939	\$893	\$845	
7.20.4	Local, IntraLATA and Intrastate/Toll Free Usage Rates				
	<u>Local usage per minute</u>				
	Included			10,000	
	Each Additional Minute			\$0.034	
	<u>IntraLATA and Intrastate/Toll Free</u>				
	Per Minute			\$0.069	
7.20.5	Expired Term Plan Rates				
	Month to Month			\$1033	(N)

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LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.21 BusinessPoint PBX*

Monthly Service Fee per Line: BusinessPoint Basic - Zones 1-3 **

(T)

<u>Term</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Month to Month	\$40.00	\$46.50	\$54.00
1 Year	\$36.00	\$42.00	\$49.00
2 Year	\$34.00	\$41.00	\$48.00
3 Year	\$32.00	\$40.00	\$47.00

Usage Rate per Minute:

	<u>Local/Home Region</u>	<u>IntraLATA</u>
Basic	Included	\$0.059

Features:

Complimentary Features	No charge
Star Features, per occurrence	\$1.00
Standard Features, monthly fee per features, per line	\$5.00
Deluxe Features, monthly fee per feature, per line	\$7.50
Unlimited Feature Package ¹ , monthly fee per line	\$9.00
Toll Blocking Features	
Option 1	\$5.50
Option 2	\$5.50
Option 3	\$5.50
Option 4	No charge
Option 5	\$1.50
Option 6	\$3.50

¹ Effective September 17, 2012, the BusinessPoint PBX Unlimited Feature Pack is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. The Customer can renew at the current services and rates.

* *Effective December 6, 2015, this service is grandfathered and is only available to existing Customers who are currently under contract.*

** Related exchange designations for zones can be found in Section 3.1.1.A.

(N)

LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.22 BusinessPoint BRI*

(T)

Monthly Service Fee per Line	
<u>Term</u>	
Month to Month	\$69.95
1 Year	\$59.95
2 Years	\$54.95
3 Years	\$49.95
Usage Rate per Minute	
Local/Home Region	Included
IntraLATA	\$0.039
Installation Charges	
ISDN-BRI Circuit	\$215.00

* *Effective December 6, 2015, this service is grandfathered and is only available to existing Customers who are currently under contract.*

(N)
(N)

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LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.23 EPoint*

<u>Term</u>	Monthly Service Fee per Line**					(T)
	<u>Zone 5</u>	<u>Zone 6</u>	<u>Zone 7</u>	<u>Zone 8</u>	<u>Zone 9</u>	
Month to Month	\$43.95	\$59.95	\$38.95	\$62.95	\$32.95	
1 Year	\$40.95	\$56.95	\$35.95	\$59.95	\$29.95	
2 Year	\$39.95	\$55.95	\$34.95	\$58.95	\$28.95	
3 Year	\$39.95	\$55.95	\$34.95	\$58.95	\$28.95	

Basic	Usage Rates per Minute	
	<u>Local</u>	<u>IntraLATA</u>
	Included	\$0.069

Features:

Complimentary Features	No charge
Star Features, per occurrence	\$1.00
Standard Features, monthly fee per features, per line	\$5.00
Deluxe Features, monthly fee per feature, per line	\$7.50
Bundled Feature Package	\$9.00
Unlimited Feature Package, monthly fee per line	\$12.00
Toll Blocking Features	
Option 1	\$5.50
Option 2	\$5.50
Option 3	\$5.50
Option 4	No charge
Option 5	\$1.50
Option 6	\$3.50

** Related exchange designations for zones can be found in Section 3.1.1.A.

(N)

LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.24 EPoint PBX*

<u>Term</u>	<u>Monthly Service Fee per Line**</u>				
	<u>Zone 5</u>	<u>Zone 6</u>	<u>Zone 7</u>	<u>Zone 8</u>	<u>Zone 9</u>
Month to Month	\$44.00	\$55.00	\$73.00	\$87.00	\$87.00
1 Year	\$40.00	\$50.00	\$66.00	\$79.00	\$79.00
2 Year	\$39.00	\$49.00	\$65.00	\$78.00	\$78.00
3 Year	\$38.00	\$48.00	\$64.00	\$77.00	\$77.00

(T)

	<u>Usage Rates per Minute</u>	
	<u>Local</u>	<u>IntraLATA</u>
Basic	Included	\$0.059

Features:

Complimentary Features	No charge
Star Features, per occurrence	\$1.00
Standard Features, monthly fee per features, per line	\$5.00
Deluxe Features, monthly fee per feature, per line	\$7.50
Bundled Feature Package ¹	\$9.00
Unlimited Feature Package ¹ , monthly fee per line	\$12.00
Toll Blocking Features	
Option 1	\$5.50
Option 2	\$5.50
Option 3	\$5.50
Option 4	No charge
Option 5	\$1.50
Option 6	\$3.50
DIDs, monthly fee per DID	ICB

¹ Effective September 17, 2012, the EPoint PBX Bundled and Unlimited Feature Packages are grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. The Customer can renew at the current services and rates.

* *Effective December 6, 2015, this service is grandfathered and is only available to existing Customers who are currently under contract.*

** Related exchange designations for zones can be found in Section 3.1.1.A.

(N)

LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.25 VPoint

Monthly Service Fee per Line**			(T)
<u>Term</u>	<u>Zone 4</u>		
Month to Month	\$39.00		
1 Year	\$35.95		
2 Years	\$34.95		
3 Years	\$34.95		

Usage Rate per Minute		
	<u>Local</u>	<u>IntraLATA</u>
Basic	Included	\$0.059

Features:		
Complimentary Features		No charge
Star Features, per occurrence		\$1.00
Standard Features, monthly fee per features, per line		\$5.00
Deluxe Features, monthly fee per feature, per line		\$7.50
Bundled Feature Package		\$9.00
Unlimited Feature Package, monthly fee per line		\$12.00
Toll Blocking Features		
Option 1		\$5.50
Option 2		\$5.50
Option 3		\$5.50
Option 4		No charge
Option 5		\$1.50
Option 6		\$3.50

(M) - Material previously found in this section moved to Section 9 (Grandfathered Services), Page 124.

** Related exchange designations for zones can be found in Section 3.1.1.A. (N)

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LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.26 VPoint PBX*

Monthly Service Fee per Line**			(T)
<u>Term</u>	<u>Zone 4</u>		
Month to Month	\$37.50		
1 Year	\$34.00		
2 Years	\$33.00		
3 Years	\$32.00		

Usage Rate per Minute		
	<u>Local</u>	<u>IntraLATA</u>
Basic	Included	\$0.059

Features:		
Complimentary Features		No charge
Star Features, per occurrence		\$1.00
Standard Features, monthly fee per features, per line		\$5.00
Deluxe Features, monthly fee per feature, per line		\$7.50
Bundled Feature Package ¹		\$9.00
Unlimited Feature Package ¹ , monthly fee per line		\$12.00
Toll Blocking Features		
Option 1		\$5.50
Option 2		\$5.50
Option 3		\$5.50
Option 4		No charge
Option 5		\$1.50
Option 6		\$3.50

¹ Effective September 17, 2012, the VPoint PBX Bundled and Unlimited Feature Packages are grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. The Customer can renew at the current services and rates.

* *Effective December 6, 2015, this service is grandfathered and is only available to existing Customers who are currently under contract.*

** Related exchange designations for zones can be found in Section 3.1.1.A. (N)

LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.27 VPoint Centrex*

7.27.1 Monthly Service Fee per Line: VPoint Centrex **

(T)

	<u>Zone 4</u>
Month to Month	\$40.00
1 Year	\$36.00
2 Years	\$35.00
3 Years	\$34.00

7.27.2 Usage Rates per Minute

	<u>Local</u>	<u>IntraLATA</u>
Basic	Included	\$0.059

7.27.3 Features:

Standard and Deluxe Features	No Charge
Star Features, per occurrence	\$1.00
Toll Blocking Features	
Option 1	\$5.50
Option 2	\$5.50
Option 3	\$5.50
Option 4	No charge
Option 5	\$1.50
Option 6	\$3.50

* *Effective December 6, 2015, this service is grandfathered and is only available to existing Customers who are currently under contract.* (N)
(N)

** Related exchange designations for zones can be found in Section 3.1.1.A. (N)

LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.28 EPoint Centrex*

7.28.1 Monthly Service Fee per Line: EPoint Centrex**

(T)

	<u>Zone 5</u>	<u>Zone 6</u>	<u>Zone 7</u>	<u>Zone 8</u>	<u>Zone 9</u>
Month to Month	\$40.00	\$46.50	\$46.50	\$48.50	\$44.00
1 Year	\$36.00	\$42.00	\$42.00	\$44.00	\$40.00
2 Year	\$35.00	\$41.00	\$41.00	\$43.00	\$39.00
3 Year	\$34.00	\$39.00	\$39.00	\$41.00	\$38.00

7.28.2 Usage Rates per Minute

	<u>Local</u>	<u>IntraLATA</u>
Basic	Included	\$0.069

7.28.3 Features:

Complimentary Features	No Charge
Star Features, per occurrence	\$1.00
Standard Features, monthly fee per feature, per line	\$5.00
Deluxe Features, monthly fee per feature, per line	\$7.50
Toll Blocking	
Option 1	\$5.50
Option 2	\$5.50
Option 3	\$5.50
Option 4	No charge
Option 5	\$1.50
Option 6	\$3.50

* *Effective December 6, 2015, this service is grandfathered and is only available to existing Customers who are currently under contract.*

** Related exchange designations for zones can be found in Section 3.1.1.A.

(N)

 LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.29 Remote Call Forwarding

(N)

7.29.1 Nonrecurring Charges

Activation Fee	\$25.00 per pathway
Out of Network Fee	\$5.00 per pathway

7.29.2 Usage and Monthly Charges

Monthly Charge	\$21.00 per pathway
Per Minute Local	\$0.023
Per Minute IntraLATA/Intrastate	\$0.045

7.30 Busy Line Verification and Emergency Interrupt Service

Upon request of a calling party the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Busy Line Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption. If the Customer has the operator interrupt a call, both the Busy Line Verification and the Emergency Interrupt charge will apply.

No charge will apply when the calling party advises that the call is to or from an official public emergency agency. Busy Verification and Emergency Interrupt Service is furnished where and to the extent that facilities permit.

The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

7.30.1 Rates

	<u>Per request</u>
Busy Line Verification	\$2.50
Emergency Interrupt	\$5.00

(N)

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LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.31 Public Telephone Surcharge

(N)

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate calls that originate from any pay telephone, not presubscribed to the Company, used to access Company provided services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company provided service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g., using the “#” symbol). The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

Rate Per Call: \$0.65

7.32 Local Number Portability

Provides ability for Customers to retain their existing telephone number when moving to a new service provider.

	<u>Monthly Recurring</u>
Local Number Portability (per number)	\$0.35

(N)

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LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.33 Operator Assistance

(N)

Local Per Call Service Charges

Calling Card

Customer Dialed \$3.50

Operator Handled \$3.95

Station-to-Station, Collect, Third Party Billed

Automated \$3.50

Operator Handled \$3.95

Person-to-Person \$6.50

7.34 Custom Billing Reports

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Custom Billing Services	\$10.00	\$75.00
Billing Report Changes	\$0.00	\$25.00
Bill Image CD Copy	\$20.00	\$0.00
Call Detail CD Copy	\$20.00	\$10.00
Call Detail E-Mail File	\$5.00	\$20.00

7.35 Common Charges

	<u>Nonrecurring Charge</u>
Maintenance Work Charge	
First Hour	\$184.00
Additional hour	\$90.00
Inside Wiring Voice Data Option 1	\$200.00
Inside Wiring Voice Data Option 2	\$245.00
D-Marc Extension Voice/Data	\$375.00
Missed Appointment Fee	\$150.00
Customer Premise Site Survey	\$225.00

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LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.36 POTS Service

(N)

	<u>Nonrecurring Charge</u>
New Line Install	
Initial Line	\$95.00
Additional Line	\$36.00
Change Fee	\$20.00
Change Fee (post-FOC)	\$100.00
Traffic Study, per line	\$50.00
Busy Line Verification	\$7.50
Jacks and Wiring	
Initial Jack	\$85.00
Additional Jack	\$65.00
Premise Work Charge	
First Hour	\$184.00
Each Additional 30 Min.	\$45.00
Dual Service, per line	\$24.00

7.37 T-1 Service

	<u>Nonrecurring Charge</u>
Customer Premise Visit	
Initial 2 Hours	\$225.00
Additional hour	\$90.00
T-1 Change Fee	\$150.00
T-1 Feature Change Fee	\$25.00
Order Modification Fee (pre-FOC)	\$100.00
Order Modification Fee (post FOC)	\$250.00
Order Cancellation Fee (post FOC)	\$495.00
After Hour Activation	\$750.00

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 LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.38 Primary Access

(N)

7.38.1 Installation Fee

1 Year
\$750

2 Years
\$500

3 Years
\$0

7.38.2 Features

First 20 DID's	Included
Additional DID's	\$0.20 per number monthly
Caller ID Name and Number	\$25.00 per month
Direct Trunk Overflow	\$50.00 per path

7.38.3 T-1 Monthly Service Fee

Customers may choose from one of the Tier and Term Plan Options below. Tiers are equal to the number of circuits turned up on the T-1 facility for voice grade services.

<u>Pricing Tier</u>	<u>Month to Month</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Tier 1	\$428	\$389	\$369	\$349
Tier 2	\$440	\$400	\$380	\$360
Tier 3	\$450	\$409	\$389	\$369
Tier 4	\$460	\$418	\$398	\$378
Tier 5	\$470	\$427	\$407	\$387
Tier 6	\$479	\$435	\$415	\$395
Tier 7	\$484	\$440	\$420	\$400
Tier 8	\$498	\$452	\$432	\$412
Tier 9	\$508	\$462	\$442	\$422
Tier 10	\$517	\$470	\$450	\$430
Tier 11	\$527	\$479	\$459	\$439
Tier 12	\$537	\$488	\$468	\$448
Tier 13	\$547	\$497	\$477	\$457
Tier 14	\$553	\$502	\$482	\$462
Tier 15	\$560	\$509	\$489	\$469

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LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)**7.38 Primary Access, (Cont'd.)****(N)****7.38.3 T-1 Monthly Service Fee, (Cont'd.)**

<u>Pricing Tier</u>	<u>Month to Month</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Tier 16	\$566	\$514	\$494	\$474
Tier 17	\$571	\$519	\$499	\$479
Tier 18	\$577	\$524	\$504	\$484
Tier 19	\$583	\$530	\$510	\$490
Tier 20	\$589	\$535	\$515	\$495
Tier 21	\$594	\$540	\$520	\$500
Tier 22	\$601	\$546	\$526	\$506
Tier 23	\$607	\$551	\$531	\$511
Tier 24	\$612	\$556	\$536	\$516
Tier 25	\$618	\$561	\$541	\$521
Tier 26	\$624	\$567	\$547	\$527
Tier 27	\$571	\$572	\$552	\$532
Tier 28	\$635	\$577	\$557	\$537
Tier 29	\$642	\$583	\$563	\$543
Tier 30	\$647	\$588	\$568	\$548
Tier 31	\$653	\$593	\$573	\$553
Tier 32	\$658	\$598	\$578	\$558
Tier 33	\$665	\$604	\$584	\$564
Tier 34	\$670	\$609	\$589	\$569
Tier 35	\$676	\$614	\$594	\$574
Tier 36	\$682	\$620	\$600	\$580
Tier 37	\$688	\$625	\$605	\$585
Tier 38	\$693	\$630	\$610	\$590
Tier 39	\$699	\$635	\$615	\$595
Tier 40	\$706	\$641	\$621	\$601
Tier 41	\$711	\$646	\$626	\$606
Tier 42	\$717	\$651	\$631	\$611
Tier 43	\$722	\$656	\$636	\$616
Tier 44	\$730	\$663	\$643	\$623
Tier 45	\$735	\$668	\$648	\$628

(N)

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LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)**7.38 Primary Access, (Cont'd.)****(N)****7.38.3 T-1 Monthly Service Fee, (Cont'd.)**

<u>Pricing Tier</u>	<u>Month to Month</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Tier 46	\$741	\$673	\$653	\$633
Tier 47	\$746	\$678	\$658	\$638
Tier 48	\$753	\$684	\$664	\$644
Tier 49	\$758	\$689	\$669	\$649
Tier 50	\$765	\$694	\$674	\$654
Tier 51	\$770	\$700	\$680	\$660
Tier 52	\$776	\$705	\$685	\$665
Tier 53	\$781	\$710	\$690	\$670
Tier 54	\$787	\$715	\$695	\$675
Tier 55	\$794	\$721	\$701	\$681
Tier 56	\$799	\$726	\$706	\$686
Tier 57	\$805	\$731	\$711	\$691
Tier 58	\$811	\$737	\$717	\$697
Tier 59	\$817	\$742	\$722	\$702
Tier 60	\$822	\$747	\$727	\$707
Tier 61	\$828	\$752	\$732	\$712
Tier 62	\$834	\$758	\$738	\$718
Tier 63	\$840	\$763	\$743	\$723
Tier 64	\$845	\$768	\$748	\$728
Tier 65	\$852	\$774	\$754	\$734
Tier 66	\$857	\$779	\$759	\$739
Tier 67	\$863	\$784	\$764	\$744
Tier 68	\$868	\$789	\$769	\$749
Tier 69	\$875	\$795	\$775	\$755
Tier 70	\$880	\$800	\$780	\$760
Tier 71	\$886	\$805	\$785	\$765
Tier 72	\$891	\$810	\$790	\$770
Tier 73	\$898	\$816	\$796	\$776
Tier 74	\$904	\$821	\$801	\$781
Tier 75	\$909	\$826	\$806	\$786

(N)

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LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.39 FlexPoint

(N)

7.39.1 Complimentary Features – no charge

900-976 Toll Block	Call Waiting
Caller Block	Hunting
Caller ID	Message Waiting Audible Indicator
Caller ID Blocking	Repeat Dialing
Call Forwarding	Speed Dialing
Call Return	Three Way Calling
Call Trace	Call Transfer

7.39.2 Installation Fees

Installation Fee 1 Year Term	\$750.00
Installation Fee 2 Year Term	\$500.00
Installation Fee 3 Year Term	\$0.00

7.39.3 Domain Names

Domain Name Registration	\$9.95 per year
Domain Transfer Fee	\$9.95 per year

7.39.4 Equipment Management

Equipment Management Fee	\$9.95 per month
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7.39.5 DID Charges

Additional DIDs	\$0.20 per number monthly
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(N)

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 LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.39 FlexPoint, (Cont'd.)

(N)

7.39.6 Monthly Service Fee (includes up to 24 voice channels)

<u>Pricing Tier</u>	<u>Month to Month</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Tier 1	\$461	\$419	\$399	\$379
Tier 2	\$472	\$429	\$409	\$389
Tier 3	\$483	\$439	\$419	\$399
Tier 4	\$494	\$449	\$429	\$409
Tier 5	\$505	\$459	\$439	\$419
Tier 6	\$516	\$469	\$449	\$429
Tier 7	\$527	\$479	\$459	\$439
Tier 8	\$538	\$489	\$469	\$449
Tier 9	\$549	\$499	\$479	\$459
Tier 10	\$560	\$509	\$489	\$469
Tier 11	\$548	\$498	\$488	\$478
Tier 12	\$554	\$504	\$494	\$484
Tier 13	\$561	\$510	\$500	\$490
Tier 14	\$568	\$516	\$506	\$496
Tier 15	\$574	\$522	\$512	\$502
Tier 16	\$581	\$528	\$518	\$508
Tier 17	\$587	\$534	\$524	\$514
Tier 18	\$594	\$540	\$530	\$520
Tier 19	\$601	\$546	\$536	\$526
Tier 20	\$607	\$552	\$542	\$532
Tier 21	\$614	\$558	\$548	\$538
Tier 22	\$620	\$564	\$554	\$544
Tier 23	\$627	\$570	\$560	\$550
Tier 24	\$634	\$576	\$566	\$556

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 LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.39 FlexPoint, (Cont'd.)

(N)

7.39.6 Monthly Service Fee (includes up to 24 voice channels), (Cont'd.)

<u>Pricing Tier</u>	<u>Month to Month</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Tier 25	\$640	\$582	\$572	\$562
Tier 26	\$647	\$588	\$578	\$568
Tier 27	\$653	\$594	\$584	\$574
Tier 28	\$660	\$600	\$590	\$580
Tier 29	\$667	\$606	\$596	\$586
Tier 30	\$673	\$612	\$602	\$592
Tier 31	\$680	\$618	\$608	\$598
Tier 32	\$686	\$624	\$614	\$604
Tier 33	\$693	\$630	\$620	\$610
Tier 34	\$700	\$636	\$626	\$616
Tier 35	\$706	\$642	\$632	\$622
Tier 36	\$713	\$648	\$638	\$628
Tier 37	\$719	\$654	\$644	\$634
Tier 38	\$726	\$660	\$650	\$640
Tier 39	\$733	\$666	\$656	\$646
Tier 40	\$739	\$672	\$662	\$652
Tier 41	\$746	\$678	\$668	\$658
Tier 42	\$752	\$684	\$674	\$664
Tier 43	\$759	\$690	\$680	\$670
Tier 44	\$766	\$696	\$686	\$676
Tier 45	\$772	\$702	\$692	\$682
Tier 46	\$779	\$708	\$698	\$688
Tier 47	\$785	\$714	\$704	\$694
Tier 48	\$792	\$720	\$710	\$700
Tier 49	\$800	\$727	\$717	\$707
Tier 50	\$806	\$733	\$723	\$713

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 LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.39 FlexPoint, (Cont'd.)

(N)

7.39.6 Monthly Service Fee (includes up to 24 voice channels), (Cont'd.)

<u>Pricing Tier</u>	<u>Month to Month</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Tier 51	\$813	\$739	\$729	\$719
Tier 52	\$820	\$745	\$735	\$725
Tier 53	\$826	\$751	\$741	\$731
Tier 54	\$833	\$757	\$747	\$737
Tier 55	\$839	\$763	\$753	\$743
Tier 56	\$846	\$769	\$759	\$749
Tier 57	\$853	\$775	\$765	\$755
Tier 58	\$859	\$781	\$771	\$761
Tier 59	\$866	\$787	\$777	\$767
Tier 60	\$872	\$793	\$783	\$773
Tier 61	\$879	\$799	\$789	\$779
Tier 62	\$886	\$805	\$795	\$785
Tier 63	\$892	\$811	\$801	\$791
Tier 64	\$899	\$817	\$807	\$797
Tier 65	\$905	\$823	\$813	\$803
Tier 66	\$912	\$829	\$819	\$809
Tier 67	\$919	\$835	\$825	\$815
Tier 68	\$925	\$841	\$831	\$821
Tier 69	\$932	\$847	\$837	\$827
Tier 70	\$938	\$853	\$843	\$833
Tier 71	\$945	\$859	\$849	\$839
Tier 72	\$952	\$865	\$855	\$845
Tier 73	\$958	\$871	\$861	\$851
Tier 74	\$965	\$877	\$867	\$857
Tier 75	\$971	\$883	\$873	\$863

(N)

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LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.40 SinglePoint

(N)

7.40.1 Features included at no charge

900-976 Toll Block	Call Waiting
Caller Block	Hunting
Caller ID	Message Waiting Audible Indicator
Caller ID Blocking	Repeat Dialing
Call Forwarding	Speed Dialing
Call Return	Three Way Calling
Call Trace	
Call Transfer	

7.40.2 Toll Free Number and DID Charges

Toll Free Number Fee	\$3.00 per number, monthly
First 20 DIDs	Included
Additional DIDs	\$0.20 per number monthly

7.40.3 Additional Voice Channels

1 Year	\$29.95
2 Year	\$27.95
3 Year	\$25.95

7.40.4 Installation Fee

1 Year	\$750.00
2 Year	\$500.00
3 Year	\$0.00

(N)

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 LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.40 SinglePoint, (Cont'd.)

(N)

7.40.5 T-1 Monthly Service Fee

<u>Pricing Tier</u>	<u>Month to Month</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Tier 1	\$392	\$356	\$339	\$320
Tier 2	\$428	\$389	\$370	\$350
Tier 3	\$465	\$423	\$402	\$380
Tier 4	\$514	\$467	\$444	\$420
Tier 5	\$550	\$500	\$475	\$450
Tier 6	\$587	\$534	\$508	\$480
Tier 7	\$624	\$567	\$539	\$510
Tier 8	\$660	\$600	\$570	\$540
Tier 9	\$710	\$645	\$613	\$580
Tier 10	\$746	\$678	\$645	\$610
Tier 11	\$783	\$712	\$677	\$640
Tier 12	\$820	\$745	\$708	\$670
Tier 13	\$868	\$789	\$750	\$710
Tier 14	\$917	\$834	\$793	\$750
Tier 15	\$966	\$878	\$835	\$790
Tier 16	\$1015	\$923	\$877	\$830
Tier 17	\$1064	\$967	\$919	\$870
Tier 18	\$1113	\$1012	\$962	\$910
Tier 19	\$1162	\$1056	\$1004	\$950
Tier 20	\$1210	\$1100	\$1045	\$990

Pricing Tier will vary based on customer location and bandwidth selected.

(N)

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 LOCAL EXCHANGE SERVICES

SECTION 8 – GRANDFATHERED SERVICES

8.1 Local Exchange Service

8.1.1 BUSINESSPOINT¹

(M)

A. MAXIMUM Rates

Local Service Features:

Star Features, per occurrence	\$1.50
Standard Features, each per line monthly	\$3.50
Deluxe Features, each per line monthly	\$4.00
Feature Package – Choose any five features, per line monthly	\$15.00
Unlimited Feature Package:, per line monthly included	\$24.00
Hunting:, per line monthly	\$8.00

(M)

¹ Effective September 22, 2010, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. The Customer can renew at the current services and rates.

(N)

(N)

Material now found on this page moved from Section 3, 2nd Revised Page 49

 LOCAL EXCHANGE SERVICES

SECTION 8 – GRANDFATHERED SERVICES, (CONT'D.)

8.1 Local Exchange Service, (Cont'd.)

8.1.2 BUSINESSPOINT Centrex¹

(M)

A. MAXIMUM Rates

Local Service Features:

Star Features, per occurrence	\$1.50
Standard Features, each per line monthly	\$3.50
Deluxe Features, each per line monthly	\$4.00
Feature Package – Choose any five features, per line monthly	\$15.00
Unlimited Feature Package:, per line monthly included	\$24.00
Hunting:, per line monthly	\$8.00

(M)

¹ Effective September 22, 2010, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no long be available. The Customer can renew at the current services and rates.

(N)

(N)

Material now found on this page moved from Section 3, 2nd Revised Page 51

LOCAL EXCHANGE SERVICES

SECTION 8 – GRANDFATHERED SERVICES, (CONT'D.)

8.1 Local Exchange Service, (Cont'd.)

8.1.3 Optional Calling Features¹

(M)

A. Rates

1. Features and Feature Packs

The Features and Feature Packs listed below are optional calling feature packages, picked when Customer subscribes to a BUSINESSPOINT Service.

(a) Standard Features

Anonymous Call Rejection	Call Trace
Call Forwarding	Preferred Call Forwarding
Call Forwarding - Busy	Call Forwarding – Busy Line
	Multipath
Call Forwarding – No Answer	Flexible Call Forwarding
Call Forwarding – No Answer/Ring Control	Remote Activation of Call Forwarding
Call Forwarding – Busy Line Don't Answer	Call Waiting
Call Forwarding – Busy Line (customer controlled)	Internet Call Waiting
Call Forwarding – No ans. (customer controlled)	Caller ID – Number Only
Distinctive Ring – 1 Line	Foreign Additional Listing
Distinctive Ring - 2 Lines	Non-Published Number
Additional Listing	Non-Listed Number
Speed Dialing 8 Number	Three Way Calling
Priority Call	Selective Class of Call Screening
All Call Block	Call Repeat
Call Block	Call Return
Call Selector	

MAXIMUM Per Line, Per month: \$3.50

(M)

¹ Effective September 22, 2010, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no long be available. The Customer can renew at the current services and rates.

(N)

(N)

Material now found on this page moved from Section 3, Original Page 60

LOCAL EXCHANGE SERVICES

SECTION 8 – GRANDFATHERED SERVICES, (CONT'D.)**8.1 Local Exchange Service, (Cont'd.)****8.1.3 Optional Calling Features¹, (Cont'd.)****(M)****A. Rates, (continued)****1. Features and Feature Packs, (continued)****(b) Deluxe Features**

Call Waiting Deluxe	Flexible Call Forwarding
Call Waiting ID – Name Only	Flexible Call Forwarding with Name
Call Waiting Deluxe - Number Only	Flexible Call Forwarding with Audio Calling Name
Caller ID Deluxe	Three Way Calling with Transfer
Enhanced Caller ID	Speed Dialing Deluxe - 30
Caller ID Name & Number with ACR	

MAXIMUM Per Line, Per month:	\$4.00
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(c) Five Feature Package *

MAXIMUM - Five Standard or Deluxe Features, per line monthly	\$15.00
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(d) Unlimited Feature Package *

MAXIMUM, Per line monthly	\$24.00
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(e) Hunting

MAXIMUM, Per line monthly	\$8.00
---------------------------	--------

* Feature Packages do not include Hunting or Inside Wiring.

(M)

¹ Effective September 22, 2010, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no long be available. The Customer can renew at the current services and rates.

(N)**(N)**

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LOCAL EXCHANGE SERVICES

SECTION 8 – GRANDFATHERED SERVICES, (CONT'D.)

8.1 Local Exchange Service, (Cont'd.)

8.1.4 BUSINESSPOINT-O¹

BUSINESSPOINT service combines local and long distance telecommunications service into one telecommunications package. BUSINESSPOINT service includes unlimited calling in the local calling area and low rates for IntraLATA and Long Distance Calls. A Monthly Service charge applies for this service. Customers will be billed one month in advance. A minimum one year term agreement applies.

A. MAXIMUM Rates

		Monthly Service Fee**			(T)
	Zone 1	Zone 2	Zone 3	Zone 3	
Month to Month	\$66.00	\$78.00	\$78.00	\$69.00	
One year term	\$62.00	\$72.00	\$72.00	\$66.00	
Two year term	\$60.00	\$66.00	\$66.00	\$62.00	

Local Service Features:

Basic Feature Package – Choose any three features, per line monthly	\$18.00
Unlimited Feature Package:, per line monthly included	\$25.00

¹ Effective January 17, 2012, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. The Customer can renew at the current services and rates.

(M) - Material now found on this page moved from Section 3, 3rd Revised Page 49.

** Related exchange designations for zones can be found in Section 3.1.1.A.

(N)

LOCAL EXCHANGE SERVICES

SECTION 8 – GRANDFATHERED SERVICES, (CONT'D.)

8.1 Local Exchange Service, (Cont'd.)

8.1.4 BUSINESSPOINT-O¹, (Cont'd.)

(M)

B. General

1. BUSINESSPOINT service is available only in designated service areas.
2. BUSINESSPOINT service requires that the main telephone line and all other voice telephone lines located at the business address for the main telephone line are assigned to Access Point, Inc. for local telephone service. All voice telephone lines must be billed at the BUSINESSPOINT rate plan.
3. Home Region calls have no per call surcharge or per-minute fees. IntraLATA calls outside the Home Region are billed in one minute increments.
4. Monthly fees per telephone line for all service packages above apply to service delivered via LEC 1MB circuits only. Other circuit types may be available at different monthly fees.
5. Cancellation of the term agreement prior to the end of the term will result in early cancellation penalties being applied. Customer may be responsible for minimum commitment payments in the event of early cancellation of term agreement.
6. For optional individual local calling features and BUSINESSPOINT feature packs, see Section 3.1.8.

(M)

¹ Effective January 17, 2012, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. The Customer can renew at the current services and rates.

(N)

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(N)

(M) - Material now found on this page moved from Section 3, Original Page 50.

LOCAL EXCHANGE SERVICES

SECTION 8 – GRANDFATHERED SERVICES, (CONT'D.)**8.1 Local Exchange Service, (Cont'd.)****8.1.5 Optional Calling Features-O¹****A. Rates****1. Features and Feature Packs**

The Features and Feature Packs listed below are optional calling feature packages, picked when Customer subscribes to a BUSINESSPOINT or BUSINESSPOINT Centrex Service.

(a) Standard Features

Anonymous Call Rejection	Call Trace
Call Forwarding	Preferred Call Forwarding
Call Forwarding - Busy	Call Forwarding – Busy Line
	Multipath
Call Forwarding – No Answer	Flexible Call Forwarding
Call Forwarding – No Answer/Ring Control	Remote Activation of Call Forwarding
Call Forwarding – Busy Line Don't Answer	Call Waiting
Call Forwarding – Busy Line (customer controlled)	Internet Call Waiting
Call Forwarding – No ans. (customer controlled)	Caller ID – Number Only
Distinctive Ring – 1 Line	Foreign Additional Listing
Distinctive Ring - 2 Lines	Non-Published Number
Additional Listing	Non-Listed Number
Speed Dialing 8 Number	Three Way Calling
Priority Call	Selective Class of Call Screening
All Call Block	Call Repeat
Call Block	Call Return
Call Selector	

MAXIMUM Per Line, Per month: \$10.00

¹ Effective January 17, 2012, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no long be available. The Customer can renew at the current services and rates.

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LOCAL EXCHANGE SERVICES

SECTION 8 – GRANDFATHERED SERVICES, (CONT'D.)**8.1 Local Exchange Service, (Cont'd.)****8.1.5 Optional Calling Features-O¹, (Cont'd.)****A. Rates, (Cont'd.)****1. Features and Feature Packs, (Cont'd.)****(b) Deluxe Features**

Call Waiting Deluxe	Flexible Call Forwarding
Call Waiting ID – Name Only	Flexible Call Forwarding with Name
Call Waiting Deluxe - Number Only	Flexible Call Forwarding with Audio Calling Name
Caller ID Deluxe	Three Way Calling with Transfer
Enhanced Caller ID	Speed Dialing Deluxe - 30
Caller ID Name & Number with ACR	Hunting

MAXIMUM Per Line, Per month:	\$15.00
------------------------------	---------

(c) Basic Feature Package *

MAXIMUM - Three Standard or Deluxe Features, per line monthly	\$18.00
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(d) Unlimited Feature Package

MAXIMUM, Per line monthly	\$24.00
---------------------------	---------

¹ Effective January 17, 2012, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no long be available. The Customer can renew at the current services and rates.

(M) - Material now found on this page moved from Section 3, 1st Revised Page 61.

LOCAL EXCHANGE SERVICES

SECTION 9 – GRANDFATHERED SERVICES - CURRENT RATES**9.1 Optional Calling Features****(M)****9.1.1 Features Offered on Monthly Basis¹**

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

Optional Calling Feature	Residence	Business
Flexible Call Forwarding	\$4.75	\$8.55
Flexible Call Forwarding with Audio Calling Name	\$6.65	\$10.45
Flexible Call Forwarding	\$6.65	NA
Flexible Call Forwarding with Audio Calling Name	\$8.55	NA
Call Forwarding Variable	\$3.80	\$4.70
Call Forwarding Variable with Remote Access	\$6.46	\$8.50
Call Forwarding Don't Answer –Basic	\$0.95	\$2.80
Call Forwarding Don't Answer with Ring Control	\$2.85	\$5.94
Call Forwarding Don't Answer with Customer Control	\$2.85	\$5.94
Call Forwarding Busy Line – Basic	\$0.95	\$2.80
Call Forwarding Busy Line with Customer Control	\$2.85	\$5.94
Call Waiting Basic	\$3.80	\$4.70
Call Waiting Deluxe	\$5.70	NA
Call Waiting Deluxe with Conferencing	\$5.70	NA

(M)

¹ Effective September 22, 2010, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no long be available. The Customer can renew at the current services and rates.

(N)**(N)**

Material now found on this page moved from Section 7, Original Page 102

LOCAL EXCHANGE SERVICES

SECTION 9 – GRANDFATHERED SERVICES - CURRENT RATES, (CONT'D.)

9.1	Optional Calling Features, (Cont'd.)			(M)
9.1.1	Features Offered on Monthly Basis ¹ , (Cont'd.)			
	Optional Calling Feature	Residence	Business	
	Caller ID-Basic	\$6.65	\$8.50	
	Caller ID –Deluxe	\$7.13	\$9.45	
	Caller ID-Deluxe with Anonymous Call Rejection	\$7.13	\$9.50	
	Anonymous Call Rejection	\$2.85	\$3.56	
	Call Block	\$3.99	\$4.28	
	Call Return	\$3.99	\$4.70	
	Call Selector	\$3.80	\$4.28	
	Call Tracing	\$3.99	\$4.70	
	Calling Number Delivery Blocking (per line equipped)	\$0.00	\$0.00	
	Message Waiting Indication – Audible	\$0.48	\$0.57	
	Message Waiting Indication – Audible and Visual	\$0.48	\$0.48	
	Multiple Directory Number Distinctive Ringing -First DN	\$3.80	\$7.55	
	Multiple Directory Number Distinctive Ringing – Second DN	\$5.70	\$9.45	
	Preferred Call Forwarding	\$3.99	\$4.70	
	Repeat Dialing	\$3.99	\$4.28	
	Speed Dialing (30 codes)	\$4.28	\$4.70	
	Speed Dialing (8 codes)	\$3.80	\$4.70	
	Three Way Calling	\$3.80	\$4.70	(M)

¹ Effective September 22, 2010, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. The Customer can renew at the current services and rates. (N)

Material now found on this page moved from Section 7, Original Page 103

LOCAL EXCHANGE SERVICES

SECTION 9 – GRANDFATHERED SERVICES - CURRENT RATES, (CONT'D.)

9.1 Optional Calling Features, (Cont'd.)

(M)

9.1.2 Multiple Feature Discounts¹

Customers may receive a per line discounts in the form of a credit on their bill based on the total number of features subscribed to for each line at the end of a given billing period.

Number of Features	Residence Discount	Business Discount
2	\$0.50	\$0.75
3	\$1.50	\$2.25
4	\$3.00	\$4.50
5	\$4.50	\$6.75
6	\$6.00	\$9.00
7	\$7.50	\$11.25
8	\$9.00	\$13.56
9	\$10.50	\$15.75
10	\$12.00	\$18.00
11	\$13.50	\$20.25
12	\$15.00	\$22.50
13	\$16.50	\$24.75
14	\$18.00	\$27.00
15	\$19.50	\$29.25
16	\$21.00	\$31.50
17	\$22.50	\$33.75
18	\$24.00	\$36.00
19	\$25.50	\$38.25
20	\$27.00	\$40.50

(M)

¹ Effective September 22, 2010, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no long be available. The Customer can renew at the current services and rates.

(N)

(N)

Material now found on this page moved from Section 7, Original Page 104

LOCAL EXCHANGE SERVICES

SECTION 9 – GRANDFATHERED SERVICES - CURRENT RATES**9.2 BUSINESSPOINT¹**

Local Service Features:		(M)
Star Features, per occurrence	\$1.00	
Standard Features, each per line monthly	\$1.75	
Deluxe Features, each per line monthly	\$2.00	
Feature Package – Choose any five features, per line monthly	\$7.50	
Unlimited Feature Package:, per line monthly included	\$12.00	
Hunting:, per line monthly	\$4.00	(M)

9.3 BUSINESSPOINT Centrex¹

Local Service Features:		(M)
Star Features, per occurrence	\$1.00	
Standard Features, each per line monthly	\$1.75	
Deluxe Features, each per line monthly	\$2.00	
Feature Package – Choose any five features, per line monthly	\$7.50	
Unlimited Feature Package:, per line monthly included	\$12.00	
Hunting:, per line monthly	\$4.00	(M)

¹ Effective September 22, 2010, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no long be available. The Customer can renew at the current services and rates. **(N)**
(N)

Material now found on this page moved from Section 3, 3rd Revised Page 105 and 3rd Revised Page 106

LOCAL EXCHANGE SERVICES

SECTION 9 – GRANDFATHERED SERVICES - CURRENT RATES

9.4	BUSINESSPOINT Features and Feature Packs ¹		(M)
A.	Standard Features		
	Per Line, Per month:	\$1.75	
B.	Deluxe Features		
	Per Line, Per month:	\$2.00	
C.	Five Feature Package *		
	Five Standard or Deluxe Features, per line monthly	\$7.50	
D.	Unlimited Feature Package *		
	Per line monthly	\$12.00	
E.	Hunting		
	Per line monthly	\$4.00	(M)

¹ Effective September 22, 2010, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no long be available. The Customer can renew at the current services and rates. (N)
(N)

Material now found on this page moved from Section 7, 1st Revised Page 108

LOCAL EXCHANGE SERVICES

SECTION 9 – GRANDFATHERED SERVICES - CURRENT RATES

9.5 BUSINESSPOINT-O¹

	Monthly Service Fee**				(T)
	Zone 1	Zone 2	Zone 3	Zone 3	
Month to Month	\$34.00	\$37.00	\$37.00	\$36.00	
One year term	\$31.00	\$34.00	\$34.00	\$33.00	
Two year term	\$30.00	\$33.00	\$33.00	\$31.00	
Long Distance Rates					
				Per	
				Minute Rate	
IntraLATA				\$0.039	
Intrastate				\$0.059	
Local Service Features:					
Star Features, per occurrence				\$1.00	
Standard Features, each per line monthly				\$5.00	
Deluxe Features, each per line monthly				\$7.50	
Basic Feature Package – Choose any three features, per line monthly				\$9.00	
Unlimited Feature Package:, per line monthly included				\$12.00	

¹ Effective January 17, 2012, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. The Customer can renew at the current services and rates.

(M) - Material now found on this page moved from Section 7, 4th Revised Page 105.

** Related exchange designations for zones can be found in Section 3.1.1.A. (N)

 LOCAL EXCHANGE SERVICES

SECTION 9 – GRANDFATHERED SERVICES - CURRENT RATES

9.6	BUSINESSPOINT and BUSINESSPOINT CENTREX Features and Feature Packs ¹		(M)
A.	Standard Features		
	Per Line, Per month:	\$5.00	
B.	Deluxe Features		
	Per Line, Per month:	\$7.50	
C.	Basic Feature Package		
	Three Standard or Deluxe Features, per line monthly	\$7.50	
D.	Unlimited Feature Package		
	Per line monthly	\$12.00	(M)

¹ Effective January 17, 2012, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. The Customer can renew at the current services and rates.

(N)
|
(N)

(M) - Material now found on this page moved from Section 7, 2nd Revised Page 108.

LOCAL EXCHANGE SERVICES

SECTION 9 – GRANDFATHERED SERVICES - CURRENT RATES

9.7 VPoint ¹

Monthly Service Fee per Line**

(T)

<u>Term</u>	<u>Zone 4</u>
Month to Month	\$37.50
1 Year	\$34.00
2 Years	\$33.00
3 Years	\$32.00

Usage Rate per Minute - See Section 7.25

Features: - See Section 7.25

¹ Effective June 29, 2015, these rates are grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. The Customer can renew at the current rates and charges.

(M) - Material on this page moved from Section 7 (Current Rates), Page 112.5.

** Related exchange designations for zones can be found in Section 3.1.1.A.

(N)

 LOCAL EXCHANGE SERVICES

SECTION 9 – GRANDFATHERED SERVICES - CURRENT RATES

9.8 EPoint*

<u>Term</u>	Monthly Service Fee per Line**			(T)
	<u>Zone 5</u>	<u>Zone 6</u>	<u>Zone 7, 8, & 9</u>	
Month to Month	\$35.50	\$44.00	\$49.50	
1 Year	\$32.00	\$40.00	\$45.00	
2 Year	\$31.00	\$39.00	\$44.00	
3 Year	\$30.00	\$38.00	\$43.00	

Usage Rates per Minute – See Section 7.23

Features – See Section 7.23

* *Effective December 6, 2015, this service is grandfathered and is only available to existing Customers who are currently under contract.*

(M) - Material now found on this page moved from Section 7, Page 112.3.

(M)

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